

2021-825

Initial Unannounced Full/Partial Follow-up Location Change Investigation Other

SUPPLEMENTAL REPORT OF INSPECTION

Name of Program/Provider: Kindercare Learning Center # 301383 Date: 11/19/21 Time: 9:30

Location Address: 143 Pascone Place Newington, CT Telephone #: 860-665-0729

e-mail address: Jessica.Wesh@Kindercare.com License #: 13765 Expiration Date: 1/3/22

Capacity: 116/56 # of Children Present: 70 # of Staff Present: 17

Consent to Inspect I agree to allow the Office of Early Childhood to have access to and inspect this facility and all child care records as required by Family Child Care Home Regulations.
Family Child Care Home Provider/Applicant/Substitute's Signature

Purpose of visit: Complaint/Investigation 2021-825 - Self Report

Observations/Corrections needed:

PIC Jessica Wesh - Director - Rasya Brown asst. Director

(NS) 19a-79-3a(b)(7) - Administration - Annual Training/Orientation - Program did provide annual policy + procedure training to staff on program's policies

(S) 19a-79-4a(c)(3)(A) - Staffing - Personnel Qualities - Staff, per director and interview, failed to implement the personnel qualities necessary to care and work with children when staff was observed by press speaking and using profanity (in front of children) after being told that her "break time" would be changed. Staff utilized poor judgment when she cursed and raised her voice in front of the children with another staff present. Staff also observed slamming various items in program by staff - per director. Staff did not adhere to the program's policy on Code of Conduct; Resolving Conflicts; Basic professional Responsibilities

(NS) 19a-79-3a(d)(8)(c) - Administration - Personnel Policies - Program adhered to their policy pertaining to staff discipline, when the program placed staff on administrative leave, pending the investigation, after the incident occurred at program

(S) = Substantiated (NS) = Not Substantiated P = Pending (if applicable)

Operators/providers are required by regulations and statutes to be in compliance at all times.

Signature: Valecia Williams
(OEC Representative)

Print Name: Valecia Williams

CORRECTIVE PLAN SHALL BE RETURNED TO OEC BY: 12/2/21

Signature: Jessica Wesh
(Person in Charge)

Print Name: Jessica Wesh