

Inspection Type: Follow up

## SUPPLEMENTAL REPORT OF INSPECTION

Date: January 24, 2022  
Name of Program/Provider: BRIGHT HORIZONS AT GREENWICH  
Location Address: 75 HOLLY HILL LN  
GREENWICH, CT 06830-6098  
Telephone #: 203-413-1800  
e-mail address: greenwichct@brihthorizons.com  
License #: DCCC.70623  
Expiration Date: \_09/30/2025  
Capacity: 122

<b>Consent to Inspect Family Child Care Home</b>	<i>I agree to allow the Office of Early Childhood to have access to and inspect this facility and all child care records as required by Family Child Care Home Regulations. Provider/Applicant/Substitute's Signature</i>
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Purpose of visit: Follow up report of inspection -discuss findings for Case 2022-24, started on 1/20/2022

Observations/Corrections needed:

**S - 19a-79-3a(b) – Administration, Overall management of program** – operator failed to be responsible for the overall management and operation of the program in accordance with state law, when it was reported to administration that a child was left unattended, and administration did not look further into the serious allegation. The allegation went uninvestigated for at least two weeks when a staff member reported the event to an alternate administrator.

**S- 19a-79-3a(d) – Administration, implement policies** – Operator failed to implement the mandated reporter policy when staff did not report suspected neglect by another staff member or make an anonymous report to DCF in a timely manner. Operator failed to implement the supervision of children policy when a child was left unattended to up to 5 minutes and staff did not physically bring a child to another staff member before leaving the room. Operator failed to implement the use of occurrence report when there was no written report to the parent explaining the serious event on file at the time of the investigation by OEC.


**S = Substantiated    NS = Not Substantiated    P = Pending (if applicable)**

Operators/providers are required by regulations and statutes to be in compliance at all times.

CORRECTIVE PLAN SHALL BE RETURNED TO OEC BY: February 7, 2022

Signature: *Karen Hicks*  
(OEC Representative)

Print Name: Karen Hicks

Signature:   
(Person in Charge)

Print Name: Rosie Ductan