

2022-797

Initial  Unannounced Full/Partial  Follow-up  Location Change  Investigation  Other \_\_\_\_\_

**SUPPLEMENTAL REPORT OF INSPECTION**

Name of Program/Provider: Town and Country Date: 10/5/22 Time: 3:15

Location Address: 1137 West Street South to 06489 Telephone #: 860-628-7900

e-mail address: Erin@TownandCountryECC.com License #: 16398 Expiration Date: 7/31/25

Capacity: 144/88 # of Children Present: 85 # of Staff Present: 23

**Consent to Inspect** I agree to allow the Office of Early Childhood to have access to and inspect this facility and all child care records as required by Family Child Care Home Regulations.  
**Family Child Care Home**  
Provider/Applicant/Substitute's Signature \_\_\_\_\_

Purpose of visit: Complaint / investigation 2022-797

Observations/Corrections needed:

PIC Erin Welch - Director Lisa Chaplinsky - asst. Director

(NS) 19a-79-3a(b)(7) - Administration - Annual training / Orientation

(NS) 19a-79-3a(b)(8)(A) Administration - Managing Child's Behavior

(S) 19a-79-3a(d)(7) - Administration - Policies + Procedures - Staff did not adhere to the program policy on positive environment and conduct and professionalism when staff admitted to utilizing inappropriate tone when talking to children and also admitted to using raised voices and making inappropriate comments about/to children enrolled in program.

(S) = Substantiated (NS) = Not Substantiated P = Pending (if applicable)

Operators/providers are required by regulations and statutes to be in compliance at all times.

CORRECTIVE PLAN SHALL BE RETURNED TO OEC BY: 10/20/22

Signature: [Signature]  
(OEC Representative)

Print Name: Valece Williams

Signature: [Signature]  
(Person in Charge)

Print Name: Erin L Welch