

**STATE OF CONNECTICUT  
OFFICE OF EARLY CHILDHOOD  
LEGAL DIVISION**

**CONSENT ORDER**

**IN THE MATTER OF:**

Child Care Center License # 70585  
Read 2 Learn Stamford, LLC  
The Learning Experience  
Lynn Zazzali, Legal Representative

**WHEREAS**, Read 2 Learn Stamford, LLC of Wayne, New Jersey (“Operator”), has been issued license # 70585 to operate a Child Care Center named The Learning Experience, located at 421 Atlantic Street, CT 06901-3513 (“Facility”) by the Connecticut Office of Early Childhood (“Agency”) pursuant to General Statutes § 19a-80(b);

**WHEREAS**, Lynn Zazzali, is the Legal Representative of the Operator and therefore is duly authorized and empowered to act on behalf of the Operator and to bind the Operator to the terms and conditions contained in this Consent Order;

**WHEREAS**, the Operator admits and acknowledges that the violations contained in the draft Statement of Charges dated December 23, 2022 (attached hereto as Exhibit A) did occur;

**WHEREAS**, the foregoing acts referenced in the draft Statement of Charges constitute grounds for disciplinary action pursuant to General Statutes § 19a-84, taken in conjunction with §§ 19a-79-1a et seq. of the Regulations of Connecticut State Agencies;

**WHEREAS**, the parties desire to fully resolve the matter without further proceeding;

**WHEREAS**, this Consent Order embodies the entire agreement of the parties with respect to the subject matter involved herein. All previous communications and agreements, with regard to the subject matter of this Consent Order, whether oral or written, between the parties are superseded unless expressly incorporated herein or made a part hereof; and,

**WHEREAS**, the Operator, in consideration of this Consent Order, has chosen not to contest the above admissions before a hearing officer and further agrees that this Consent Order shall have the same effect as if ordered after a full hearing pursuant to § 19a-84.

**THEREFORE**, pursuant to General Statutes § 4-177, the Operator hereby stipulates and agrees to the following:

1. This Consent Order fully and completely resolves the admissions referenced above without any further proceeding.
2. This Consent Order may be considered as evidence of the above admitted violations in any subsequent proceeding or determination before the Agency in which (1) the Operator’s compliance with this same Consent Order is at issue, or (2) the Operator’s compliance with any state or federal statute and/or regulation is at issue.

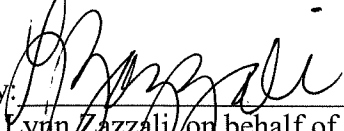
3. The Operator waives its right to a hearing on the merits of this matter.
4. This Consent Order and terms set forth herein are not subject to reconsideration, collateral attack, or judicial review under any form or in any forum, including any right of review under the Uniform Administrative Procedure Act, Chapter 368a of the Statutes, or Regulations that exist at the time the agreement is executed or may become available in the future, provided that this stipulation shall not deprive the Operator of any other rights that it may have under the laws of the State of Connecticut or of the United States.
5. This Consent Order is a revocable offer of settlement that may be modified by mutual agreement or withdrawn at any time prior to its being signed by the Commissioner of Connecticut Office of Early Childhood or his/her designee.
6. This Consent Order is a matter of public record and will be reported in accordance with state and federal laws and/or regulations and Agency policy. The Consent Order may be posted on the Agency's website.
7. Any extension of time or grace period granted by the Agency for any condition of this Consent Order shall not be a waiver or preclude the Agency's right to take action at a later time. The Agency shall not be required to grant future extensions of time or grace periods.
8. For a period of one year from the effective date of this Consent Order, the designated Director or his/her designee shall conduct in-person observations of each room in the Facility for at least 30 minutes per week to ensure that staff are acting in compliance with the Regulations and following the Facility's policies and procedures related to supervision, ratio, managing child behaviors, and caring for children under the age of three years. The Operator shall maintain appropriate documentation to verify such reviews at the Facility for Agency review. Such documentation shall include, but not be limited to, date, time start/end, identification of room by number or name, observations, and follow-up with any noted non-compliance by staff.
9. Within one month of the effective date of this Consent Order, the Operator shall contract with an Agency-approved education consultant to conduct a training on managing challenging behaviors in children and to conduct on-site observations quarterly for one year. Such training shall be completed within two months of the effective date of this Consent Order and the first observation shall be conducted within two months of the effective date of this Consent Order. The on-site observations shall include, but not be limited to, all classrooms and staff in their interactions with the children, activities with children, supervision of the children, and compliance with the Regulations pertaining to staff/child ratios. The educational consultant shall submit, within two weeks after each observation, a written evaluation with recommendations and timelines for improvement to the Operator. The Operator shall implement all such recommendations and timelines unless prior approval has been obtained from the Agency excusing compliance. The Operator shall maintain documentation of the training as well as required observations and implementations at the Facility for Agency review.
10. The Director shall be present at the Facility for all education consultant on-site visits as set forth in paragraph 9. The Operator shall maintain, at the Facility for Agency review, appropriate documentation verifying such attendance.

11. Within one month of the effective date of this Consent Order, the Operator shall contract with an Agency-approved health consultant to conduct training for all staff on the topic of caring for children under the age of three years. Such training shall include a review of the requirements of the Regulations pertaining to such topic, including but not limited to ratio, feeding, and safe-sleep. This training shall be conducted within two months of the effective date of this Consent Order. For a period of one year from the effective date of this Consent Order, the Operator shall ensure that all new staff receive training on the topic of caring for children under the age of three years prior to their assuming caregiving responsibilities. The Operator shall maintain documentation of such training on file at the Facility for Agency review.
12. The Operator shall provide all consultants referenced herein with a copy of this fully executed Consent Order, including the draft statement of charges (Exhibit A) upon entering into a contract with the consultant.
13. The Operator shall, within two months of the effective date of this Consent Order, require that all administrators and staff successfully complete the Child Care Education Institute training on "Basic Health and Hygiene Practices for the Early Childhood Setting." This training is available at <https://www.cceionline.com/course/basic-health-and-hygiene-practices-for-the-early-childhood-setting/>. The Operator shall maintain documentation that administrators and staff successfully completed such training on file at the Facility for Agency review.
14. The Operator shall pay a civil penalty of two hundred and fifty dollars (\$250) for failure to comply with the Regulations, due and payable upon the Operator's signing this Consent Order. The Operator shall submit the payment by check payable to "Treasurer, State of Connecticut" and mail to: Connecticut Office of Early Childhood, Legal Division, 450 Columbus Blvd., Suite 303, Hartford, CT 06103, Attention: MaryBeth Miller, Staff Attorney.
15. Any violation of the terms of this Consent Order shall constitute grounds for the Agency to take other appropriate action against the license.
16. Legal notice of any action shall be deemed sufficient if sent to the Operator's last address of record, as reported by the Licensee to the Connecticut Office of Early Childhood Division of Licensing.
17. This Consent Order is effective upon the signature of the Commissioner's designee if a hearing has not been scheduled or by the Commissioner if a hearing has been scheduled, at which time it shall become final and an Order of the Commissioner of the Connecticut Office of Early Childhood.
18. The terms of this Consent Order shall be binding upon and enforceable against the Legal Operator's successors and assigns, as provided by law.
19. The Operator has had the opportunity to consult with an attorney prior to signing this Consent Order.

**IN WITNESS WHEREOF**, the parties hereto, which have caused this Order to be executed by their respective officers and officials, declare the execution of this Consent Order to be their free act and deed. Lynn Zazzali represents that she is authorized to sign this Consent Order on behalf of the Operator and bind the Operator to the terms and conditions contained in this Consent Order.

**OPERATOR**

Read 2 Learn Stamford, LLC

By:   
Lynn Zazzali, on behalf of  
Read 2 Learn Stamford, LLC

Date Signed: 2/15/23

**CONNECTICUT OFFICE OF EARLY CHILDHOOD**

Beth Bye, Commissioner

By: \_\_\_\_\_  
Elizabeth Proietti, Director  
Division of Licensing

Date Signed: 2/22/2023



Ned Lamont  
Governor  
Susan Bysiewicz  
Lt. Governor

# STATE OF CONNECTICUT

## OFFICE OF EARLY CHILDHOOD



Connecticut Office of  
Early Childhood

Beth Bye  
Commissioner

### EXHIBIT A

First Class Mail  
Certified mail

December 23, 2022

## DRAFT

### NOTICE OF PROPOSED LICENSURE ACTION AND STATEMENT OF CHARGES

#### IN THE MATTER OF:

**Read 2 Learn Stamford, LLC**  
**Lynn Zazzali, Legal Representative**  
**4 Cliff Rd**  
**Wayne, NJ 07470-6285**

**RE: The Learning Experience**  
**421 Atlantic Street**  
**Stamford, CT 06901-3513**  
**Child Care Center License #70585**

Pursuant to General Statutes § 19a-84 and § the 19a-79-2a (d) of the Regulations of Connecticut State Agencies, the Connecticut Office of Early Childhood (“Agency”) hereby provides notice of its intent to seek revocation or other disciplinary action as the Agency deems appropriate and consistent with the law against the above-named Child Care Center license based on the following charges:

1. Read 2 Learn Stamford, LLC of Wayne, NJ, (“Operator”) is, and will be at all times referenced in this Statement of Charges, the holder of Connecticut Child Care Center License # 70585 to operate a child care center named The Learning Experience, located at 421 Atlantic Street, CT 06901-3513 (“program”). The Operator is responsible for compliance with the requirements of §§ 19a-79-1a through 19a-79-13 of the Regulations.
2. Lynn Zazzali is the legal representative of the Operator.

#### **2022-611**

3. As a result of an investigation that began on or about August 16, 2022, the Agency found that the Operator failed to meet the requirements for the administration of a child care center when:
  - a. the Operator failed to implement its policy related to ratio of staff to children where one staff was observed with six children in violation of § 19a-79-3a (d) (5) (B) of the Regulations; and/or
  - b. the Operator failed to implement its “illness policy” where staff reported that sick children were not isolated from other children in violation of § 19a-79-3a (d) (7) (B) of the Regulations.

4. As a result of an investigation that began on or about August 16, 2022, the Agency found that the Operator failed to meet the requirements for record keeping when it did not maintain on the premises, for a period of not less than two years, a written record of all illnesses of a child that occurred on or off site where a review of the Operator's records revealed no such reports for two children in violation of § 19a-79-5a (a) (3) (A) of the Regulations.
5. As a result of an investigation that began on or about August 16, 2022, the Agency found that the Operator failed to meet the requirements for health and safety when children showing suspicious signs or symptoms of short-term contagious illness were not placed in a designated isolation area with continued visual supervision by staff and the parent called immediately to remove the child where staff reported that a child who was vomiting, exhibiting a fever, and/or showing signs of pink-eye was not isolated and/or the parents were not called immediately in violation of § 19a-79-6a (b) (2) of the Regulations.
6. As a result of an investigation that began on or about August 16, 2022, the Agency found that the Operator failed to meet the requirements for the under three endorsement when the proper staff to child ratio of one program staff for every four children, or fraction thereof in attendance, was not maintained where one staff was observed with six children in violation of § 19a-79-10 (c) (2) of the Regulations.

#### **2022-724**

7. As a result of an investigation that began on or about September 9, 2022, the Agency found that the Operator failed to meet the requirements for administration of a child care center when staff did not manage child behaviors using techniques based on developmentally appropriate practice where staff reported that another staff was yelling at a child to "shut up" and using force to move the child in violation of § 19a-79-3a (b) (8) (A) of the Regulations.
8. As a result of an investigation that began on or about September 9, 2022, the Agency found that the Operator failed to meet the requirements for the under three endorsement when staff did not hold infants for all bottle feedings where three infants were observed to be in highchairs with bottles, and/or one infant was observed to be in a chair while staff held the bottle for the child in violation of § 19a-79-10 (j) of the Regulations.

#### **2022-850**

9. As a result of an investigation that began on or about October 24, 2022 the Agency found that the Operator failed to meet the requirements for the administration of a child care center when staff did not manage child behaviors using techniques based on developmentally appropriate practice where staff was observed on video surveillance using inappropriate language, physical force, and/or placing blankets on children's heads in order to effectuate nap time on cots/mats in violation of § 19a-79-3a (b) (8) (A) of the Regulations.
10. As a result of an investigation that began on or about October 24, 2022, the Agency found that the Operator failed to meet the requirements for staffing when:
  - a. one staff lacked a medical statement signed by a physician, APRN or physician assistant completed within twelve (12) months before the date of employment for new staff, and every twenty-four (24) months for current staff and/or the file lacked documentation thereof in violation of § 19-79-4 (a) (1) of the Regulations; and/or

- b. four employed staff lacked completed comprehensive background checks (i.e., no documentation of “work supervised” or “current” BCIS status) in violation of § 19a-79-4a (b) of the Regulations.
11. As a result of an investigation that began on or about October 24, 2022, the Agency found that the Operator failed to meet the requirements for the under three endorsement when:
    - a. the proper staff to child ratio of one program staff for every four children, or fraction thereof in attendance, was not maintained where one staff was observed with five children in violation of § 19a-79-10 (c) (2) of the Regulations; and/or
    - b. staff did not hold infants for all bottle feedings where one infant was observed to be in a highchair with a bottle in violation of § 19a-79-10 (j) of the Regulations.
  12. As a result of a November 1, 2022 follow-up visit to the October 24, 2022 investigation, the Agency found that the Operator failed to meet the requirements for the under three endorsement when the proper staff to child ratio of one program staff for every four children, or fraction thereof in attendance, was not maintained where one staff was observed with five children in violation of § 19a-79-10 (c) (2) of the Regulations.
  13. As a result of a November 8, 2022 follow-up visit to the October 24, 2022 investigation, the Agency found that the Operator failed to meet the requirements for the under three endorsement when the proper staff to child ratio of one program staff for every four children, or fraction thereof in attendance, was not maintained where one staff was observed with seven children in violation of § 19a-79-10 (c) (2) of the Regulations.