

2024-198

Initial  Unannounced Full/Partial  Follow-up  Location Change  Investigation  Other

### SUPPLEMENTAL REPORT OF INSPECTION

Name of Program/Provider: CHILDREN OF AMERICA Date: 3/21/24 Time: 1:30pm

Location Address: 1199 Silas Deane Hwy, Wethersfield CT 06109 Telephone #: 860-959-223-2100

e-mail address: COAWethersfieldCT@childrenofamerica.com License #: 7068 Expiration Date: 5/31/23

Capacity: 134/56 # of Children Present: 79 # of Staff Present: 13

<b>Consent to Inspect Family Child Care Home</b>	I agree to allow the Office of Early Childhood to have access to and inspect this facility and all child care records as required by Family Child Care Home Regulations. <b>Provider/Applicant/Substitute's Signature</b>
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Purpose of visit: Case 2024-198

Observations/Corrections needed:

PIC Lauren Eldridge - Director

(NS) 19a-79-3a(b)(7) - Administration - Annual Training - Program provided annual training to staff on program's policies + procedures

(S) 19a-79-3a(d)(8)(c) - Administration - Personnel policy - Supervision/Discipline of staff - Program failed to adhere to their written policy pertaining to disciplining of staff (Standards of Discipline for employees) when staff was not appropriately disciplined after a supervisor found that an employee was not performing up to expectations. Management acknowledge having to have verbal consult (w/ staff) about concerns

(S) 19a-79-3a(d)(2)(A) Administration - Policy and Procedures - Positive guidance - Staff failed to implement the program's positive child guidance policy when staff admitted that she utilized a loud tone while working w/ children. Staff has been observed inappropriately guiding children by grabbing their arms, and shouting the children. Staff has been heard using inappropriate language around the children and making comments such as "why are you crying" and "I can't f--- do this" in the presence of

S = Substantiated    NS = Not Substantiated    P = Pending (if applicable)

Operators/providers are required by regulations and statutes to be in compliance at all times.

CORRECTIVE PLAN SHALL BE RETURNED TO OEC BY: 4/6/24

Signature: Valecia Williams  
(OEC Representative)

Print Name: Valecia Williams

Signature: Lauren Eldridge  
(Person in Charge)

Print Name: Lauren Eldridge

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**SUPPLEMENTAL REPORT OF INSPECTION**

Name of Program/Provider: Children of America Date: 3/2/26 Time: 1:30

Location Address: 1199 Silas Deane Hwy Wethersfield, CT 06129 Telephone #: 959-223-2100

e-mail address: COA.WethersfieldCT@childrenofAmerica.com License #: 70648 Expiration Date: 5/31/26

Capacity: 136/152 # of Children Present: 79 # of Staff Present: 13

**Consent to Inspect Family Child Care Home** I agree to allow the Office of Early Childhood to have access to and inspect this facility and all child care records as required by Family Child Care Home Regulations.  
Provider/Applicant/Substitute's Signature \_\_\_\_\_

Purpose of visit: Case 2024-198- (cont)

Observations/Corrections needed:

children. staff was also observed on numerous occasions by peer becoming easily frustrated w/ the children in the classroom as evide by her interactions w/ children, facial expressions and redne and her inappropriate comments and/or outbursts of verbal displeasure - dissatisfaction.

(NS) 19a-79-1a(c)(3)(A) Staffing - Personal Qualities - Per Director Staff has the personal qualities to work w/ children.

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CORRECTIVE PLAN SHALL BE RETURNED TO OEC BY: 4/6/24

Signature: Valecia Williams  
(OEC Representative)

Print Name: Valecia Williams

Signature: \_\_\_\_\_  
(Person in Charge)

Print Name: Lauren Eldridge