



**DIVISION OF LICENSING**  
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**CHILD CARE CENTER/GROUP CHILD CARE HOME  
 INVESTIGATION**

<b>Program Name</b>	TOWN & COUNTRY EARLY LEARNING CENTERS - SOUTHINGTON				<b>License Number</b>	DCCC.16398	<b>Date of Inspection</b>	06/28/2024
					<b>Expiration Date</b>	7/31/2025	<b>Time of Inspection</b>	09:05 AM
<b>Address</b>	1137 WEST ST SOUTHINGTON CT 06489-1023				<b>Telephone</b>	(860) 628-7900	<b>Total Capacity</b>	138
					<b>Days and Hours</b>	FROM: 6:30AM TO: 6:00PM	<b>Under Three Capacity</b>	88
<b>#Children Present</b>	22	<b># Under 3 Present</b>	54	<b># Staff Present</b>	81	<b>Summer Care</b>	Open	
<b>Purpose of Investigation</b>	Case 2024-571				<b>Name of Inspector</b>	Valecia Williams		
<b>Program's Email</b>	joe@townandcountryelc.com				<b>Inspector's Email</b>	valecia.williams@ct.gov		

**SUBSTANTIATED VIOLATIONS OF REGULATIONS**

<b>VIOLATION</b>	<b>Statute - Regulation</b> [19a-79-3a(d)(2) thru (8) &/or19a-79-7a(d)(11)(A)]	<b>Description:</b> 006-Policies
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Failed to implement policies, plans and procedures pertaining to communication with the parents when staff did not appropriately communicate to the parents information about their child(ren)'s activities in the classroom.

<b>VIOLATION</b>	<b>Statute - Regulation</b>	<b>Description:</b>
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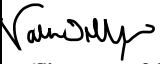

<b>VIOLATION</b>	<b>Statute - Regulation</b>	<b>Description:</b>
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<b>VIOLATION</b>	<b>Statute - Regulation</b>	<b>Description:</b>
<b>NOT SUBSTANTIATED AND/OR PENDING VIOLATIONS OF REGULATIONS</b>		
<b>STATUS:</b> Not Substantiated	<b>Statute - Regulation</b> [19a-79-3a(b)(7) &/or 19a-79-4a(3)]	<b>Description:</b> 003-Annual Staff Training
<p>There was insufficient evidence to support that the program did not provide annual training/orientation to staff on the program's policies and procedures. Program was in compliance with the regulation.</p>		
<b>STATUS:</b> Not Substantiated	<b>Statute - Regulation</b> [19a-79-3a(b)(8)(B)]	<b>Description:</b> 004-Documentation of Behavioral Management Techniques Discussed with Parents
<p>There was in sufficient evidence to support that program was not in compliance with discussing program's behavioral management plan with the parents. The Program was in compliance with this regulation.</p>		
<b>STATUS:</b> Not Substantiated	<b>Statute - Regulation</b> [19a-79-5a(a)(2)(E)]	<b>Description:</b> 038-Individual Care Plan (Signed by Parent/Staff)
<p>There was insufficient evidence to support that program did not provide an individual care plan.</p>		

<b>STATUS:</b>	Statute - Regulation	<b>Description:</b>
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<b>STATUS:</b>	Statute - Regulation	<b>Description:</b>
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<b>YES/NO:</b> Yes	<b>WERE VIOLATIONS CITED DURING THIS VISIT?</b>
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**DISCUSSIONS/COMMENTS**

**NOTE:** Only the regulations marked as pending, substantiated or non-substantiated were monitored or discussed.

 (Signature of OEC Representative)		<b>DATE CORRECTIONS DUE BY:</b>	 (Signature of Person in Charge)
Valecia Williams (Printed Name)	(Printed Name)	07/12/2024	Allyson Miller- Director Judi Kennedy- Regional Director (Printed Name)