

RE: [EXTERNAL] Complaint

Ostrosky, Jason <Jason.Ostrosky@ct.gov>

Tue 2024-04-16 3:04 PM

To: Gretchen Kauffman <Gretchen.Kauffman@gtigrows.com>

Cc: George Libby <glibby@gtigrows.com>

Hi Gretchen,

No, you will not be required to retest the products.

Thanks,
Jay



JASON OSTROSKY, RPH.

Drug Control Agent

Connecticut Consumer Protection

Phone: 860-798-2787

Jason.Ostrosky@ct.gov

From: Gretchen Kauffman <Gretchen.Kauffman@gtigrows.com>

Sent: Tuesday, April 16, 2024 10:46 AM

To: Ostrosky, Jason <Jason.Ostrosky@ct.gov>

Cc: George Libby <glibby@gtigrows.com>

Subject: Re: [EXTERNAL] Complaint

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Hi Jay,

If AGL decides to rebrand, will we need to retest the products?

Thank you,



Gretchen Kauffman

Market Manager, APS Operational Compliance

c | 813-270-8503

325 W Huron St.

No. 700 | Chicago, IL 60654

From: Ostrosky, Jason <Jason.Ostrosky@ct.gov>

Sent: Thursday, April 4, 2024 9:34 AM

To: Gretchen Kauffman <Gretchen.Kauffman@gtigrows.com>

Subject: RE: [EXTERNAL] Complaint

Good Morning Gretchen,

Can you please notify me when all the dispensaries/hybrids have completed their return and if AGL has decided whether they will rebrand or destroy the affected products?

Thanks,
Jay



JASON OSTROSKY, RPH.

Drug Control Agent

Connecticut Consumer Protection

Phone: 860-798-2787

Jason.Ostrosky@ct.gov

From: Gretchen Kauffman <Gretchen.Kauffman@gtigrows.com>

Sent: Tuesday, April 2, 2024 8:03 PM

To: Ostrosky, Jason <Jason.Ostrosky@ct.gov>

Subject: Re: [EXTERNAL] Complaint

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Hi Jay,

Attached you will find the two messages that were sent to dispensaries/retailers. The first message was sent on the evening of March 27th to notify dispensaries/retailers to stop selling the three products. The second message was sent the morning of March 29th requesting each dispensary/retailer to report the quantity of affected inventory remaining and to return the inventory to AGL. The dispensary contacts were all on BCC.

Thank you,



Gretchen Kauffman

Market Manager, APS Operational Compliance

c | 813-270-8503

*325 W Huron St.
No. 700 | Chicago, IL 60654*

From: Ostrosky, Jason <Jason.Ostrosky@ct.gov>

Sent: Tuesday, April 2, 2024 12:26 PM

To: Gretchen Kauffman <Gretchen.Kauffman@gtigrows.com>

Cc: Rachel Postovoit <rachel.postovoit@gtigrows.com>; Vania Hernandez-Guerrero <Vania.Hernandez-Guerrero@gtigrows.com>; Fred Trinks <Fred.Trinks@gtigrows.com>

Subject: RE: [EXTERNAL] Complaint

Hi Gretchen,

Can you provide me the recall notice/or type of communication you sent to the dispensaries and hybrid retailers regarding the 3 affected products?

Thanks,
Jay



JASON OSTROSKY, RPH.

Drug Control Agent

Connecticut Consumer Protection

Phone: 860-798-2787

Jason.Ostrosky@ct.gov

From: Gretchen Kauffman <Gretchen.Kauffman@gtigrows.com>

Sent: Friday, March 29, 2024 5:41 PM

To: Ostrosky, Jason <Jason.Ostrosky@ct.gov>

Cc: Rachel Postovoit <rachel.postovoit@gtigrows.com>; Vania Hernandez-Guerrero <Vania.Hernandez-Guerrero@gtigrows.com>; Fred Trinks <Fred.Trinks@gtigrows.com>

Subject: Re: [EXTERNAL] Complaint

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Hi Jay,

The root cause was an upload error. The teams have been retrained on the upload process.

Thank you,



Gretchen Kauffman

Market Manager, APS Operational Compliance

c | 813-270-8503

*325 W Huron St.
No. 700 | Chicago, IL 60654*

From: Gretchen Kauffman <Gretchen.Kauffman@gtigrows.com>

Sent: Friday, March 29, 2024 4:05 PM

To: Ostrosky, Jason <Jason.Ostrosky@ct.gov>

Cc: Rachel Postovoit <rachel.postovoit@gtigrows.com>; Vania Hernandez-Guerrero <Vania.Hernandez-Guerrero@gtigrows.com>

Guerrero@gtigrows.com>; Fred Trinks <Fred.Trinks@gtigrows.com>

Subject: Re: [EXTERNAL] Complaint

Hi Jason,

Your message has been received and I have my Buying & Merchandising team looking into this. I will share their findings as soon as I have them.

Have a great weekend!



Gretchen Kauffman

Market Manager, APS Operational Compliance

c | 813-270-8503

*325 W Huron St.
No. 700 | Chicago, IL 60654*

From: Ostrosky, Jason <Jason.Ostrosky@ct.gov>

Sent: Tuesday, March 26, 2024 11:59 AM

To: Gretchen Kauffman <Gretchen.Kauffman@gtigrows.com>

Cc: Rachel Postovoit <rachel.postovoit@gtigrows.com>; Andy D'Alessio <andy.dalessio@gtigrows.com>

Subject: [EXTERNAL] Complaint

Hi Gretchen,

Thank you for getting back to me on AGL's plan to prevent any further labeling issues. I was looking at Rise's website, both Branford and Orange, to see how the products in question were listed on the medical menu. When you get a chance look at these screen shots of the products that were in question.

There seems to be some inconsistencies on how the products are detailed and described on the website. I just wanted to bring this to your attention.

Thanks,
Jay



JASON OSTROSKY, RPH.

Drug Control Agent

Connecticut Consumer Protection

Phone: 860-798-2787

Jason.Ostrosky@ct.gov

Re: [EXTERNAL] Complaint

Gretchen Kauffman <Gretchen.Kauffman@gtigrows.com>

Mon 2024-03-25 11:49 AM

To: Ostrosky, Jason <Jason.Ostrosky@ct.gov>

Cc: Kim Dascoli <Kim.Dascoli@gtigrows.com>

Hello Jay,

The AGL operations team has reviewed the data you shared and determined that these three products did have ratio variances that differed from the ratio identified in the brand name.

AGL has reviewed other ratioed products and determined that no other products were affected.

As of March 1, 2024, AGL has implemented, as part of a corporate wide initiative, Positive Release. Positive Release adds an additional layer of checks and reviews to verify each product meets all state and company requirements prior to the release of any finished good to be sold. These reviews include, among others, verifying the COA against the spec sheet to make sure the ratio of the product matches the ratio on the spec sheet and in the brand name.

With the implementation of Positive Release, AGL is confident products will consistently match specifications, and that those which do not will be identified prior to release ensuring that products being distributed for sale match labeling notations.

Thank you,



Gretchen Kauffman

Market Manager, APS Operational Compliance
c | 813-270-8503

*325 W Huron St.
No. 700 | Chicago, IL 60654*

From: Ostrosky, Jason <Jason.Ostrosky@ct.gov>
Sent: Wednesday, March 6, 2024 2:53 PM
To: Gretchen Kauffman <Gretchen.Kauffman@gtigrows.com>
Cc: Kim Dascoli <Kim.Dascoli@gtigrows.com>
Subject: [EXTERNAL] Complaint

Hi Gretchen,

I just wanted to inform you that we received a complaint that 3 of AGL's products are possibly misbranded. The three products are listed below:

1. AGL 5mg Hybridol THC CBN 5:1 Micro Tablets 20646 MMBR.0019024 C0000020646
2. AGL 5mg Hybridol CBN 5:1 Micro Tablets 19651 MMBR.0017851 C0000019651
3. AGL 20mg Hybridol THC CBN 5:1 Tablets 20645 MMBR.0019191 C0000020645

The concern is the strength that is on the label is not a true 5:1 ratio. For example, the first product mentioned NDC 20646 contains 4.6mg of THC and 0.4mg of CBN (I have attached the label and COA to this email). This ratio comes out to 11:1. Please give us some feedback on this issue.

Thanks,
Jay



JASON OSTROSKY, RPH.

Drug Control Agent

Connecticut Consumer Protection

Phone: 860-798-2787

Jason.Ostrosky@ct.gov

Advanced Grow Labs

400 Frontage Rd.
West Haven, CT 06516

Date Received: 08/07/2023

Report Date: 08/31/2023

NELabs Report ID: 2390958-05

Product ID: CBN-230622-O-5:1-TAB 20

Microbiology	Results (CFU)	Limits (CFU)	Methods
Total Aerobic Microbial Count	<100	100,000	AOAC 990.12
Total Yeast & Mold Count	<100	100,000	AOAC 2014.05
<i>Aspergillus (flavus, fumigatus, terreus, niger)</i>	Not Detected	Not Detected	qPCR
Enteropathogenic <i>E. coli</i>	Not Detected	Not Detected	AOAC 2017.01
<i>Listeria Monocytogenes</i>	Not Detected	Not Detected	AOAC 2016.08
<i>Salmonella</i> species	Not Detected	Not Detected	AOAC 2016.01
Shiga Toxin Producing <i>E. coli</i>	Not Detected	Not Detected	FDA BAM
Pass/Fail: PASS			

Cannabinoids by HPLC	Results (% w/w)
THCA	----
Δ^9 THC	3.02
CBDA	----
CBD	----
THCV	----
CBGA	----
CBG	----
CBN	0.41
CBC	----
Total Cannabinoids	3.43 %
Total THC: 3.02 %	

Dosing Information	Weight of Sample (mg)
20 mg (THC+CBN)	583.09

Terpenes by GC-MS	Results (% w/w)
α -Pinene	----
Camphene	----
β -Myrcene	----
β -Pinene	----
3-Carene	----
α -Terpinene	----
Limonene	----
Ocimene	----
p-Cymene	----
γ -Terpinene	----
Terpinolene	----
Linalool	----
(-)-Isopulegol	----
Geraniol	----
β -Caryophyllene	----
α -Humulene	----
cis-Nerolidol	----
trans-Nerolidol	----
Guaiol	----
α -Bisabolol	----
Total Terpenes: BELOW DETECTION	



Advanced Grow Labs

400 Frontage Rd.
West Haven, CT 06516

Date Received: 08/07/2023

Report Date: 08/31/2023

NE Labs Report ID: 2390958-05

Product ID: CBN-230622-O-5:1-TAB 20

Pesticides by LC-MS/MS	Results	Limits
Per Sample $\geq$ 0.5g	Not Detected	Below Action Levels
Pass/Fail: PASS		

Heavy Metals by ICP-MS	Results	Limits
As, Cd, Pb, Hg	Below Detection	Below Action Levels
Pass/Fail: PASS		

Mycotoxins by LC-MS/MS	Results ($\mu\text{g/kg}$)	Limits ($\mu\text{g/kg}$)
Aflatoxins (B1, B2, G1, G2)	<20 each	<20 each
Ochratoxin-A	<20	<20
Pass/Fail: PASS		

NOTE: Results are for sample(s) submitted to Northeast Laboratories Inc. on 08/07/2023.

Date:	Reviewed by: <i>Michelle Szylobryt</i>	Released by: <i>Zachary Cannone</i>
08/31/2023	Michelle Szylobryt, QA / QC	Zachary Cannone, Laboratory Director

This laboratory is accredited in accordance with the recognized International Standard ISO/IEC 17025. This accreditation demonstrates technical competence for a defined scope and the operation of a laboratory quality management system (refer to joint ISO/ILAC-IAF Communiqué dated April 2017).



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Advanced Grow Labs

400 Frontage Rd.
West Haven, CT 06516

Date Received: 08/07/2023

Report Date: 08/31/2023

NELabs Report ID: 2390958-05

Product ID: CBN-230622-O-5:1-TAB 20

Cannabinoids	% w/w	mg per 583.09 mg product
THCA	----	----
Δ^9 THC	3.02	17.6
CBDA	----	----
CBD	----	----
THCV	----	----
CBGA	----	----
CBG	----	----
CBN	0.41	2.4
CBC	----	----

NOTE: Results are for sample(s) submitted to Northeast Laboratories Inc. on 08/07/2023.

