

**STATE OF CONNECTICUT
OFFICE OF EARLY CHILDHOOD
LEGAL DIVISION**

CONSENT ORDER

IN THE MATTER OF:

Child Care Center License # 70585
Read 2 Learn Stamford, LLC
The Learning Experience
LynnAnn Zazzali, Legal Representative

WHEREAS, Read 2 Learn Stamford, LLC of Wayne, New Jersey (“Operator”), has been issued license # 70585 to operate a Child Care Center named The Learning Experience, located at 421 Atlantic Street, Stamford, CT 06901-3513 (“Facility”) by the Connecticut Office of Early Childhood (“Agency”) pursuant to General Statutes § 19a-80(b);

WHEREAS, LynnAnn Zazzali, is the Legal Representative of the Operator and therefore is duly authorized and empowered to act on behalf of the Operator and to bind the Operator to the terms and conditions contained in this Consent Order;

WHEREAS, the Operator denies that the violations contained in the draft Statement of Charges dated June 14, 2024 (attached hereto as Exhibit A) did occur; however, in order to fully resolve this matter without further proceedings, the Operator agrees to the terms and conditions set forth below;

WHEREAS, the foregoing acts referenced in the draft Statement of Charges constitute grounds for disciplinary action pursuant to General Statutes § 19a-84, taken in conjunction with §§ 19a-79-1a et seq. of the Regulations of Connecticut State Agencies;

WHEREAS, the parties desire to fully resolve the matter without further proceeding;

WHEREAS, this Consent Order embodies the entire agreement of the parties with respect to the subject matter involved herein. All previous communications and agreements, with regard to the subject matter of this Consent Order, whether oral or written, between the parties are superseded unless expressly incorporated herein or made a part hereof;

WHEREAS, the parties entered into a Consent Order, dated February 22, 2023 (attached hereto as Exhibit B), which was subsequently superseded and replaced by a Consent Order, dated August 24, 2023 (attached hereto as Exhibit C);

WHEREAS, the parties agree that this Consent Order will supersede and replace the Consent Order executed by the parties on August 24, 2023; and

WHEREAS, the Operator, in consideration of this Consent Order, while denying the above-referenced violations, has chosen not to contest the alleged violations before a hearing officer and further agrees that this Consent Order shall have the same effect as if ordered after a full hearing pursuant to § 19a-84.

THEREFORE, pursuant to General Statutes § 4-177, the Operator hereby stipulates and agrees to the following:

1. This Consent Order fully and completely resolves the violations referenced above without any further proceeding.
2. The acts referenced in the draft Statement of Charges (attachment A) shall be deemed true in any subsequent proceeding or determination before the Agency in which (1) the Operator's compliance with this same Consent Order is at issue, or (2) the Operator's compliance with any state or federal statute and/or regulation related to the provision of child care services is at issue.
3. The Operator waives its right to a hearing on the merits of this matter.
4. This Consent Order and terms set forth herein are not subject to reconsideration, collateral attack, or judicial review under any form or in any forum, including any right of review under the Uniform Administrative Procedure Act, Chapter 368a of the Statutes, or Regulations that exist at the time the agreement is executed or may become available in the future, provided that this stipulation shall not deprive the Operator of any other rights that it may have under the laws of the State of Connecticut or of the United States.
5. This Consent Order is a revocable offer of settlement that may be modified by mutual agreement or withdrawn at any time prior to its being signed by the Commissioner of Connecticut Office of Early Childhood or his/her designee.
6. This Consent Order is a matter of public record and will be reported in accordance with state and federal laws and/or regulations and Agency policy. The Consent Order may be posted on the Agency's website.
7. Any extension of time or grace period granted by the Agency for any condition of this Consent Order shall not be a waiver or preclude the Agency's right to take action at a later time. The Agency shall not be required to grant future extensions of time or grace periods.
8. Within two weeks of the effective date of this Consent Order, the Operator shall contact the State of Connecticut's Consultation Quality Improvement Support (CQIS) initiative at cqis@ctaeyc.org to obtain assistance with the review, development, and implementation of written policies and procedures. Such written policies and procedures shall include, but not be limited to, (a) maintaining records, background checks, physical plant, ratio, and caring for children under the age of three, including safe food preparation, and (b) a written plan for the administrative oversight of the Facility requiring the Operator to conduct monthly administrative on-site audits for a period of one year from the effective date of this Consent Order. Such written plan for administrative oversight shall include, but not be limited to, the requirements that the Operator conduct monthly reviews of enrollment to ensure adequate and appropriate staffing schedules to ensure compliance with ratio, group size, and special health care needs, and address verbally and in writing with the Director and/or any Assistant Director the findings and recommendations after each administrative oversight audit. Within two months of the effective date of this Consent Order, the Operator shall have developed and implemented the foregoing written policies and procedures. The Operator shall maintain documentation of such policies and procedures along with documentation of the audits at the Facility for Agency review.

9. Within two weeks of the effective date of this Consent Order, the Operator shall contact CQIS to conduct on-site observations to document compliance and/or non-compliance with the Operator's written policies and procedures developed pursuant to paragraph 8. Such observations shall be conducted weekly for six months. The Operator shall ensure that the first observation by CQIS is conducted within two months of the effective date of this Consent Order. LynnAnn Zazzali shall be present at all on-site observations. Within two weeks after each observation, CQIS shall submit a written evaluation with recommendations and timelines for improvement to the Operator. For a period of two years from the effective date of this Consent Order, the Operator shall implement all of CQIS' recommendations and timelines unless prior approval from the Agency has been obtained excusing compliance. The Operator shall maintain documentation of the required attendance, observations, written evaluations, and written verification of implementation at the Facility for Agency review.
10. For a period of one year from the final CQIS observation, the designated Director or his/her designee shall conduct in-person observations of each room in the Facility for at least 30 minutes per week to ensure that staff are acting in compliance with the Regulations and following the Facility's policies and procedures related to ratio and caring for children under the age of three years. The Operator shall maintain appropriate documentation to verify such reviews at the Facility for Agency review. Such documentation shall include, but not be limited to, date, time start/end, identification of room by number or name, observations, and follow-up with any noted non-compliance by staff.
11. For a period of one year from the effective date of this Consent Order, the Operator shall ensure that all new staff receive training on the topic of caring for children under the age of three years prior to their assuming caregiving responsibilities. Such training shall include a review of the requirements of the Regulations pertaining to such topic, including but not limited to ratio, feeding, safe food preparation, hygiene, and safe sleep. The Operator shall maintain documentation of such training on file at the Facility for Agency review.
12. The Operator shall ensure that all staff scheduled to work without supervision and/or working without supervision are in a "Current" BCIS status.
13. The Operator, LynnAnn Zazzali, and any legal entity of which Lynn Zazzali has an ownership interest or serves as an officer, corporate director, managing member or managing partner agree not to seek another child care center, group child care home, or family child care home license within three years of the effective date of this Consent Order. Any submitted application for a child care center, group child care home, or family child care home license will be denied, and all rights to challenge and/or appeal such decision in any forum including but not limited to Connecticut Superior Court are waived. The Operator, Lynn Zazzali, and any legal entity of which LynnAnn Zazzali has an ownership interest or serves as an officer, corporate director, managing member or managing partner agree that any applications for a child care center, group child care home, or family child care home pending as of the effective date of this Consent Order shall be withdrawn or will be denied by the Agency, and all rights to challenge and/or appeal such decision in any forum including but not limited to Connecticut Superior Court are waived.
14. If, within one year from the effective date of this Consent Order, the Agency determines, pursuant to its own investigation, without a hearing, that the Operator is in violation of this

Consent Order and/or the Regulations pertaining to ratio, the Agency may, at its sole and absolute discretion, revoke the license, without a hearing or other recourse or review, including judicial review in any forum or court. The Operator shall thereupon cease operation upon receipt of notice from the Agency.

15. Upon the expiration of any condition in this Consent Order, the Agency may, at its sole discretion, extend such condition for a period of up to one year from the date of expiration.
16. The Operator shall provide the designated Director, any assistant director, Lily Bartoli, Kerry Flanagan, Tarika Virgo, and CQIS with a copy of this fully executed Consent Order, including all exhibits.
17. The Operator shall pay a civil penalty of one thousand five hundred dollars (\$1,500) for failure to comply with the Regulations, due and payable upon the Operator's signing this Consent Order. The Operator shall submit the payment by check payable to "Treasurer, State of Connecticut" and mail to: Connecticut Office of Early Childhood, Legal Division, 450 Columbus Blvd., Suite 303, Hartford, CT 06103, Attention: MaryBeth Miller, Staff Attorney.
18. Any violation of the terms of this Consent Order shall constitute grounds for the Agency to take other appropriate action against the license.
19. Legal notice of any action shall be deemed sufficient if sent to the Operator's last address of record, as reported by the Licensee to the Connecticut Office of Early Childhood Division of Licensing.
20. This Consent Order is effective upon the signature of the Commissioner's designee if a hearing has not been scheduled or by the Commissioner if a hearing has been scheduled, at which time it shall become final and an Order of the Commissioner of the Connecticut Office of Early Childhood.
21. The terms of this Consent Order shall be binding upon and enforceable against the Legal Operator's successors and assigns, as provided by law.
22. The Operator has had the opportunity to consult with an attorney prior to signing this Consent Order.

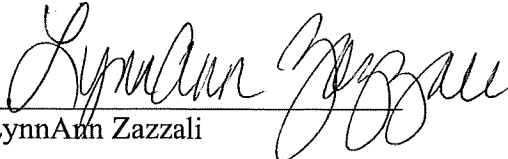
IN WITNESS WHEREOF, the parties hereto, which have caused this Order to be executed by their respective officers and officials, declare the execution of this Consent Order to be their free act and deed. LynnAnn Zazzali represents that she is authorized to sign this Consent Order on behalf of the Operator and bind the Operator to the terms and conditions contained in this Consent Order.

OPERATOR

Read 2 Learn Stamford, LLC
and
LYNNANN ZAZZALI
Individually,

CONNECTICUT OFFICE OF EARLY CHILDHOOD

Beth Bye, Commissioner

By:  By:
LynnAnn Zazzali

Elizabeth Proietti, Director
Division of Licensing

Date Signed: 8/27/24

Date Signed: 9/10/24



Ned Lamont
Governor
Susan Bysiewicz
Lt. Governor

STATE OF CONNECTICUT

OFFICE OF EARLY CHILDHOOD



Connecticut Office of
Early Childhood

Beth Bye
Commissioner

First Class Mail
Certified mail

June 14, 2024

DRAFT

NOTICE OF PROPOSED LICENSURE ACTION AND STATEMENT OF CHARGES

IN THE MATTER OF:

Read 2 Learn Stamford, LLC
Lynn Zazzali, Legal Representative
4 Cliff Rd
Wayne, NJ 07470-6285

RE: The Learning Experience
421 Atlantic Street
Stamford, CT 06901-3513
Child Care Center License #70585

Pursuant to General Statutes § 19a-84 and § the 19a-79-2a (d) of the Regulations of Connecticut State Agencies, the Connecticut Office of Early Childhood (“Agency”) hereby provides notice of its intent to seek revocation or other disciplinary action as the Agency deems appropriate and consistent with the law against the above-named Child Care Center license based on the following charges:

1. Read 2 Learn Stamford, LLC of Wayne, NJ, (“Operator”) is, and will be at all times referenced in this Statement of Charges, the holder of Connecticut Child Care Center License # 70585 to operate a child care center named The Learning Experience, located at 421 Atlantic Street, CT 06901-3513 (“program”). The Operator is responsible for compliance with the requirements of §§ 19a-79-1a through 19a-79-13 of the Regulations.
2. Lynn Zazzali is the legal representative of the Operator.

Case 2023-1174

3. As a result of an investigation that commenced on or about December 15, 2023, the Agency found that the Operator failed to meet the requirements for staffing when the proper staff-to-child ratio of one program staff for every ten children, or fraction thereof, was not maintained where one staff was observed with twelve children, two of which were awake, in the Preschool 1 room during nap time in violation of § 19a-79-4a (c) (4) of the Regulations.

Phone: (860) 500-4466 · Fax: (860) 326-0555
450 Columbus Boulevard, Suite 303
Hartford, Connecticut 06103
www.ct.gov/oec
Affirmative Action/Equal Opportunity Employer

4. As a result of an investigation that commenced on or about December 15, 2023, the Agency found that the Operator failed to meet the requirements for record keeping when a review of the Operator's records revealed that the health record for one child lacked a complete physical examination form where the form lacked the date of the medical exam and/or indication of whether the child has a special health care need that may require intervention at the program in violation of § 19a-79-5a (a) (2) (B) of the Regulations.
5. As a result of an investigation that commenced on or about December 15, 2023, the Agency found that the Operator failed to meet the requirements for the under three endorsement when the proper staff to child ratio of one program staff person for every four children or a fraction thereof was not maintained where one staff was observed with seven children, of which two were awake, during nap time in Twaddler B and/or Twaddler C in violation of § 19a-79-10 (c) (2) of the Regulations.

X2024-854

6. As a result of a full unannounced inspection on February 27, 2024, the Agency found that the Operator failed to meet the requirements for the administration of a child care center when a review of the Operator's records revealed:
 - a. the health record for one child lacked an individual plan of care for febrile seizures in violation of § 19a-79-3a (a) of the Regulations;
 - b. the Operator failed to document that techniques used to manage child behavior were discussed with parent(s) for ten children and/or the files lacked documentation thereof in violation of § 19a-79-3a (b) (8) (B) of the Regulations;
 - c. the Agency was not notified of changes in programs or services at least thirty (30) days prior to the effective date of the proposed change where the left side of the playground was divided into two sections and/or the program is preparing lunch on the premises in violation of § 19a-79-3a (c) of the Regulations; and/or
 - e. the Operator did not obtain a food service certificate as required by the local director of health in violation of § 19a-79-3a (e) (4) of the Regulations.
7. As a result of a full unannounced inspection on February 27, 2024, the Agency found that the Operator failed to meet the requirements for staffing when a review of the Operator's records revealed that:
 - a. three staff files lacked a medical statement signed by a physician, APRN or physician assistant, completed within twelve (12) months before the date of employment for new staff and every twenty-four (24) months for current staff and/or the written report of a negative tuberculin test completed within twelve months prior to the date of employment in violation of § 19a-79-4a (a) (1) and/or (2) of the Regulations;
 - b. ten staff did not receive new employee orientation and/or annual training on the center's policies, plans, and procedures and/or their files lacked documentation thereof in violation of § 19a-79-4a (a) (3) of the Regulations;
 - c. two staff caring for children lacked a completed comprehensive background check (i.e., no documentation of "current" or "work supervised" BCIS) in violation of § 19a-79-4a (b) of the Regulations;
 - d. a designated head teacher is not on site for sixty percent (60%) of the time the child care center is in operation on a weekly basis in violation of § 19a-79-4a (c) (1) of the Regulations;
 - e. the Operator lacked a written plan for consultation services for the dental consultant where the written plan expired on April 4, 2023, in violation of § 19a-79-4a (h) of the Regulations; and/or

- f. the dental and/or health consultants did not conduct an annual review of written policies, plans, and procedures and/or the consultative logs lacked documentation thereof in violation of § 19a-79-4a (h) (2) (A) of the Regulations.
8. As a result of a full unannounced inspection on February 27, 2024, the Agency found that the Operator failed to meet the requirements for record keeping when a review of the Operator's records revealed that:
 - a. enrollment forms for ten children were incomplete where the forms lacked the parental business address(es) in violation of § 19a-79-5a (a) (1) (B) of the Regulations;
 - b. the immunization records for four children lacked documentation of the flu vaccine in violation of § 19a-79-5a (a) (2) (C) of the Regulations; and/or
 - c. individual plans of care for six children with special health care needs were incomplete where the plans were not signed by the staff responsible for the care of the children in violation of § 19a-79-5a (a) (2) (E) of the Regulations.
9. As a result of a full unannounced inspection on February 27, 2024, the Agency found that the Operator failed to meet the requirements for the physical plant when walls, ceilings, and floors were not maintained in a state of good repair where seven ceiling tiles were observed to be stained in rooms Prepper A and Twaddler C in violation of § 19a-79-7a (e) (5) of the Regulations.
10. As a result of a full unannounced inspection on February 27, 2024, the Agency found that the Operator failed to meet the requirements for the administration of medication when a review of the Operator's records revealed that:
 - a. the medication training outline for injectables was not on file at the facility and/or not available for Agency review in violation of § 19a-79-9a (b) (2) (C) of the Regulations;
 - b. three nonprescription topical medications (i.e. diaper cream) lacked the written permission of the parent(s) and/or one form lacked the date and time the medication started and ended in violation of § 19a-79-9a (a) (2) of the Regulations;
 - c. staff trained in the administration of oral, topical, inhalant, and injectable medication was not on-site during all hours a child requiring medication was present, where trained staff was only present between 6:30 a.m. and 7:00 a.m., and 4:45 p.m. to 6:30 p.m., in violation of § 19a-79-9a (b) (1) of the Regulations;
 - d. one prescription diaper cream lacked the written order of an authorized prescriber and/or three written orders from an authorized prescriber lacked the child's address and/or one written order from an authorized prescriber lacked the parent's information in violation of § 19a-79-9a (b) (3) of the Regulations; and/or
 - e. medication other than nonprescription topical medications was not stored in a locked area inaccessible to children and/or properly labeled where one prescription diaper cream was unlocked and lacked the child's name in violation of § 19a-79-9a (b) (5) (A) and/or (B) of the Regulations.
11. As a result of a full unannounced inspection on February 27, 2024, the Agency found that the Operator failed to meet the requirements for the under three endorsement when it was observed that:
 - a. the diapering area did not have a non-porous surface and/or was not kept in a good state of repair where tears were observed on the changing pads in Twaddler B and/or C in violation of § 19a-79-10 (e) (3) of the Regulations; and/or

- b. art materials of a diameter of less than one and one-quarter (1 ¼) inches were accessible to children under three years of age in room Prepper A in violation of § 19a-79-10 (h) (2) of the Regulations.

Case 2024-195

- 12. As a result of an investigation that commenced on or about March 15, 2024, the Agency found that the Operator failed to meet the requirements for the under three endorsement when the proper staff to child ratio of one program staff person for every four children or a fraction thereof was not maintained when one staff was observed with 7 children in the Twaddler A classroom in violation of § 19a-79-10 (c) (2) of the Regulations.
- 13. As a result of a March 21, 2024 follow-up visit to the March 15, 2024 investigation, the Agency found that the Operator failed to meet the requirements for the administration of a child care center when the safety, health and development of children was not ensured where a ten-month infant suffered [REDACTED] in violation of § 19a-79-3a (a) of the Regulations.
- 14. As a result of a March 21, 2024 follow-up visit to the March 15, 2024 investigation, the Agency found that the Operator failed to meet the requirements for the under three endorsement when infants were not held for all bottle feedings where staff reported that a ten-month-old infant drank his bottle seated in a high chair in violation of § 19a-79-10 (j) of the Regulations.

Case 2024-507

- 15. As a result of an investigation that began on or about June 12, 2024, the Agency found that the Operator failed to meet the requirements for the administration of medication in violation of § 19a-79-9a (a) (2) of the Regulations in one or more of the following ways:
 - a. the written permission of the parent for one non-prescription topical medication was expired;
 - b. the written permission of the parent for one non-prescription topical medication was incomplete; and/or
 - c. two non-prescription topical medications lacked a medication administration record.

**STATE OF CONNECTICUT
OFFICE OF EARLY CHILDHOOD
LEGAL DIVISION**

CONSENT ORDER

IN THE MATTER OF:

Child Care Center License # 70585
Read 2 Learn Stamford, LLC
The Learning Experience
Lynn Zazzali, Legal Representative

WHEREAS, Read 2 Learn Stamford, LLC of Wayne, New Jersey (“Operator”), has been issued license # 70585 to operate a Child Care Center named The Learning Experience, located at 421 Atlantic Street, CT 06901-3513 (“Facility”) by the Connecticut Office of Early Childhood (“Agency”) pursuant to General Statutes § 19a-80(b);

WHEREAS, Lynn Zazzali, is the Legal Representative of the Operator and therefore is duly authorized and empowered to act on behalf of the Operator and to bind the Operator to the terms and conditions contained in this Consent Order;

WHEREAS, the Operator admits and acknowledges that the violations contained in the draft Statement of Charges dated December 23, 2022 (attached hereto as Exhibit A) did occur;

WHEREAS, the foregoing acts referenced in the draft Statement of Charges constitute grounds for disciplinary action pursuant to General Statutes § 19a-84, taken in conjunction with §§ 19a-79-1a et seq. of the Regulations of Connecticut State Agencies;

WHEREAS, the parties desire to fully resolve the matter without further proceeding;

WHEREAS, this Consent Order embodies the entire agreement of the parties with respect to the subject matter involved herein. All previous communications and agreements, with regard to the subject matter of this Consent Order, whether oral or written, between the parties are superseded unless expressly incorporated herein or made a part hereof; and,

WHEREAS, the Operator, in consideration of this Consent Order, has chosen not to contest the above admissions before a hearing officer and further agrees that this Consent Order shall have the same effect as if ordered after a full hearing pursuant to § 19a-84.

THEREFORE, pursuant to General Statutes § 4-177, the Operator hereby stipulates and agrees to the following:

1. This Consent Order fully and completely resolves the admissions referenced above without any further proceeding.
2. This Consent Order may be considered as evidence of the above admitted violations in any subsequent proceeding or determination before the Agency in which (1) the Operator’s compliance with this same Consent Order is at issue, or (2) the Operator’s compliance with any state or federal statute and/or regulation is at issue.

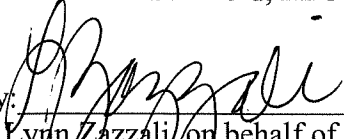
3. The Operator waives its right to a hearing on the merits of this matter.
4. This Consent Order and terms set forth herein are not subject to reconsideration, collateral attack, or judicial review under any form or in any forum, including any right of review under the Uniform Administrative Procedure Act, Chapter 368a of the Statutes, or Regulations that exist at the time the agreement is executed or may become available in the future, provided that this stipulation shall not deprive the Operator of any other rights that it may have under the laws of the State of Connecticut or of the United States.
5. This Consent Order is a revocable offer of settlement that may be modified by mutual agreement or withdrawn at any time prior to its being signed by the Commissioner of Connecticut Office of Early Childhood or his/her designee.
6. This Consent Order is a matter of public record and will be reported in accordance with state and federal laws and/or regulations and Agency policy. The Consent Order may be posted on the Agency's website.
7. Any extension of time or grace period granted by the Agency for any condition of this Consent Order shall not be a waiver or preclude the Agency's right to take action at a later time. The Agency shall not be required to grant future extensions of time or grace periods.
8. For a period of one year from the effective date of this Consent Order, the designated Director or his/her designee shall conduct in-person observations of each room in the Facility for at least 30 minutes per week to ensure that staff are acting in compliance with the Regulations and following the Facility's policies and procedures related to supervision, ratio, managing child behaviors, and caring for children under the age of three years. The Operator shall maintain appropriate documentation to verify such reviews at the Facility for Agency review. Such documentation shall include, but not be limited to, date, time start/end, identification of room by number or name, observations, and follow-up with any noted non-compliance by staff.
9. Within one month of the effective date of this Consent Order, the Operator shall contract with an Agency-approved education consultant to conduct a training on managing challenging behaviors in children and to conduct on-site observations quarterly for one year. Such training shall be completed within two months of the effective date of this Consent Order and the first observation shall be conducted within two months of the effective date of this Consent Order. The on-site observations shall include, but not be limited to, all classrooms and staff in their interactions with the children, activities with children, supervision of the children, and compliance with the Regulations pertaining to staff/child ratios. The educational consultant shall submit, within two weeks after each observation, a written evaluation with recommendations and timelines for improvement to the Operator. The Operator shall implement all such recommendations and timelines unless prior approval has been obtained from the Agency excusing compliance. The Operator shall maintain documentation of the training as well as required observations and implementations at the Facility for Agency review.
10. The Director shall be present at the Facility for all education consultant on-site visits as set forth in paragraph 9. The Operator shall maintain, at the Facility for Agency review, appropriate documentation verifying such attendance.

11. Within one month of the effective date of this Consent Order, the Operator shall contract with an Agency-approved health consultant to conduct training for all staff on the topic of caring for children under the age of three years. Such training shall include a review of the requirements of the Regulations pertaining to such topic, including but not limited to ratio, feeding, and safe-sleep. This training shall be conducted within two months of the effective date of this Consent Order. For a period of one year from the effective date of this Consent Order, the Operator shall ensure that all new staff receive training on the topic of caring for children under the age of three years prior to their assuming caregiving responsibilities. The Operator shall maintain documentation of such training on file at the Facility for Agency review.
12. The Operator shall provide all consultants referenced herein with a copy of this fully executed Consent Order, including the draft statement of charges (Exhibit A) upon entering into a contract with the consultant.
13. The Operator shall, within two months of the effective date of this Consent Order, require that all administrators and staff successfully complete the Child Care Education Institute training on "Basic Health and Hygiene Practices for the Early Childhood Setting." This training is available at <https://www.cceionline.com/course/basic-health-and-hygiene-practices-for-the-early-childhood-setting/>. The Operator shall maintain documentation that administrators and staff successfully completed such training on file at the Facility for Agency review.
14. The Operator shall pay a civil penalty of two hundred and fifty dollars (\$250) for failure to comply with the Regulations, due and payable upon the Operator's signing this Consent Order. The Operator shall submit the payment by check payable to "Treasurer, State of Connecticut" and mail to: Connecticut Office of Early Childhood, Legal Division, 450 Columbus Blvd., Suite 303, Hartford, CT 06103, Attention: MaryBeth Miller, Staff Attorney.
15. Any violation of the terms of this Consent Order shall constitute grounds for the Agency to take other appropriate action against the license.
16. Legal notice of any action shall be deemed sufficient if sent to the Operator's last address of record, as reported by the Licensee to the Connecticut Office of Early Childhood Division of Licensing.
17. This Consent Order is effective upon the signature of the Commissioner's designee if a hearing has not been scheduled or by the Commissioner if a hearing has been scheduled, at which time it shall become final and an Order of the Commissioner of the Connecticut Office of Early Childhood.
18. The terms of this Consent Order shall be binding upon and enforceable against the Legal Operator's successors and assigns, as provided by law.
19. The Operator has had the opportunity to consult with an attorney prior to signing this Consent Order.

IN WITNESS WHEREOF, the parties hereto, which have caused this Order to be executed by their respective officers and officials, declare the execution of this Consent Order to be their free act and deed. Lynn Zazzali represents that she is authorized to sign this Consent Order on behalf of the Operator and bind the Operator to the terms and conditions contained in this Consent Order.

OPERATOR


Read 2 Learn Stamford, LLC

By: 
Lynn Zazzali, on behalf of
Read 2 Learn Stamford, LLC

Date Signed: 2/15/23

CONNECTICUT OFFICE OF EARLY CHILDHOOD

Beth Bye, Commissioner

By: Elizabeth Proietti

Elizabeth Proietti, Director
Division of Licensing

Digitally signed by Elizabeth Proietti
DN: cn=Elizabeth Proietti, gn=Elizabeth Proietti, c=US,
United States =US, United States c=O=CD, ou=Licensing
Division, e=elizabeth.proietti@ct.gov
Reason: I am the author of this document
Location:
Date: 2023-02-22 08:54:05-00

Date Signed: 2/22/2023



Ned Lamont
Governor
Susan Bysiewicz
Lt. Governor

STATE OF CONNECTICUT

OFFICE OF EARLY CHILDHOOD



Connecticut Office of
Early Childhood

Beth Bye
Commissioner

EXHIBIT A

First Class Mail
Certified mail

December 23, 2022

DRAFT

NOTICE OF PROPOSED LICENSURE ACTION AND STATEMENT OF CHARGES

IN THE MATTER OF:

Read 2 Learn Stamford, LLC
Lynn Zazzali, Legal Representative
4 Cliff Rd
Wayne, NJ 07470-6285

RE: The Learning Experience
421 Atlantic Street
Stamford, CT 06901-3513
Child Care Center License #70585

Pursuant to General Statutes § 19a-84 and § the 19a-79-2a (d) of the Regulations of Connecticut State Agencies, the Connecticut Office of Early Childhood (“Agency”) hereby provides notice of its intent to seek revocation or other disciplinary action as the Agency deems appropriate and consistent with the law against the above-named Child Care Center license based on the following charges:

1. Read 2 Learn Stamford, LLC of Wayne, NJ, (“Operator”) is, and will be at all times referenced in this Statement of Charges, the holder of Connecticut Child Care Center License # 70585 to operate a child care center named The Learning Experience, located at 421 Atlantic Street, CT 06901-3513 (“program”). The Operator is responsible for compliance with the requirements of §§ 19a-79-1a through 19a-79-13 of the Regulations.
2. Lynn Zazzali is the legal representative of the Operator.

2022-611

3. As a result of an investigation that began on or about August 16, 2022, the Agency found that the Operator failed to meet the requirements for the administration of a child care center when:
 - a. the Operator failed to implement its policy related to ratio of staff to children where one staff was observed with six children in violation of § 19a-79-3a (d) (5) (B) of the Regulations; and/or
 - b. the Operator failed to implement its “illness policy” where staff reported that sick children were not isolated from other children in violation of § 19a-79-3a (d) (7) (B) of the Regulations.

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4. As a result of an investigation that began on or about August 16, 2022, the Agency found that the Operator failed to meet the requirements for record keeping when it did not maintain on the premises, for a period of not less than two years, a written record of all illnesses of a child that occurred on or off site where a review of the Operator's records revealed no such reports for two children in violation of § 19a-79-5a (a) (3) (A) of the Regulations.
5. As a result of an investigation that began on or about August 16, 2022, the Agency found that the Operator failed to meet the requirements for health and safety when children showing suspicious signs or symptoms of short-term contagious illness were not placed in a designated isolation area with continued visual supervision by staff and the parent called immediately to remove the child where staff reported that a child who was vomiting, exhibiting a fever, and/or showing signs of pink-eye was not isolated and/or the parents were not called immediately in violation of § 19a-79-6a (b) (2) of the Regulations.
6. As a result of an investigation that began on or about August 16, 2022, the Agency found that the Operator failed to meet the requirements for the under three endorsement when the proper staff to child ratio of one program staff for every four children, or fraction thereof in attendance, was not maintained where one staff was observed with six children in violation of § 19a-79-10 (c) (2) of the Regulations.

2022-724

7. As a result of an investigation that began on or about September 9, 2022, the Agency found that the Operator failed to meet the requirements for administration of a child care center when staff did not manage child behaviors using techniques based on developmentally appropriate practice where staff reported that another staff was yelling at a child to "shut up" and using force to move the child in violation of § 19a-79-3a (b) (8) (A) of the Regulations.
8. As a result of an investigation that began on or about September 9, 2022, the Agency found that the Operator failed to meet the requirements for the under three endorsement when staff did not hold infants for all bottle feedings where three infants were observed to be in highchairs with bottles, and/or one infant was observed to be in a chair while staff held the bottle for the child in violation of § 19a-79-10 (j) of the Regulations.

2022-850

9. As a result of an investigation that began on or about October 24, 2022 the Agency found that the Operator failed to meet the requirements for the administration of a child care center when staff did not manage child behaviors using techniques based on developmentally appropriate practice where staff was observed on video surveillance using inappropriate language, physical force, and/or placing blankets on children's heads in order to effectuate nap time on cots/mats in violation of § 19a-79-3a (b) (8) (A) of the Regulations.
10. As a result of an investigation that began on or about October 24, 2022, the Agency found that the Operator failed to meet the requirements for staffing when:
 - a. one staff lacked a medical statement signed by a physician, APRN or physician assistant completed within twelve (12) months before the date of employment for new staff, and every twenty-four (24) months for current staff and/or the file lacked documentation thereof in violation of § 19-79-4 (a) (1) of the Regulations; and/or

- b. four employed staff lacked completed comprehensive background checks (i.e., no documentation of “work supervised” or “current” BCIS status) in violation of § 19a-79-4a (b) of the Regulations.
11. As a result of an investigation that began on or about October 24, 2022, the Agency found that the Operator failed to meet the requirements for the under three endorsement when:
 - a. the proper staff to child ratio of one program staff for every four children, or fraction thereof in attendance, was not maintained where one staff was observed with five children in violation of § 19a-79-10 (c) (2) of the Regulations; and/or
 - b. staff did not hold infants for all bottle feedings where one infant was observed to be in a highchair with a bottle in violation of § 19a-79-10 (j) of the Regulations.
 12. As a result of a November 1, 2022 follow-up visit to the October 24, 2022 investigation, the Agency found that the Operator failed to meet the requirements for the under three endorsement when the proper staff to child ratio of one program staff for every four children, or fraction thereof in attendance, was not maintained where one staff was observed with five children in violation of § 19a-79-10 (c) (2) of the Regulations.
 13. As a result of a November 8, 2022 follow-up visit to the October 24, 2022 investigation, the Agency found that the Operator failed to meet the requirements for the under three endorsement when the proper staff to child ratio of one program staff for every four children, or fraction thereof in attendance, was not maintained where one staff was observed with seven children in violation of § 19a-79-10 (c) (2) of the Regulations.

**STATE OF CONNECTICUT
OFFICE OF EARLY CHILDHOOD
LEGAL DIVISION**

CONSENT ORDER

IN THE MATTER OF:

Child Care Center License # 70585
Read 2 Learn Stamford, LLC
The Learning Experience
Lynn Zazzali, Legal Representative

WHEREAS, Read 2 Learn Stamford, LLC of Wayne, New Jersey (“Operator”), has been issued license # 70585 to operate a Child Care Center named The Learning Experience, located at 421 Atlantic Street, CT 06901-3513 (“Facility”) by the Connecticut Office of Early Childhood (“Agency”) pursuant to General Statutes § 19a-80(b);

WHEREAS, Lynn Zazzali, is the Legal Representative of the Operator and therefore is duly authorized and empowered to act on behalf of the Operator and to bind the Operator to the terms and conditions contained in this Consent Order;

WHEREAS, the Operator admits and acknowledges that the violations contained in the draft Statement of Charges dated June 23, 2023, and revised on July 24, 2023 (attached hereto as Exhibit A) did occur;

WHEREAS, the foregoing acts referenced in the draft Statement of Charges constitute grounds for disciplinary action pursuant to General Statutes § 19a-84, taken in conjunction with §§ 19a-79-1a et seq. of the Regulations of Connecticut State Agencies;

WHEREAS, the parties desire to fully resolve the matter without further proceeding;

WHEREAS, this Consent Order embodies the entire agreement of the parties with respect to the subject matter involved herein. All previous communications and agreements, with regard to the subject matter of this Consent Order, whether oral or written, between the parties are superseded unless expressly incorporated herein or made a part hereof;

WHEREAS, the parties agree that this Consent Order will supersede and replace the Consent Order executed by the parties on February 22, 2023; and

WHEREAS, the Operator, in consideration of this Consent Order, has chosen not to contest the above admissions before a hearing officer and further agrees that this Consent Order shall have the same effect as if ordered after a full hearing pursuant to § 19a-84.

THEREFORE, pursuant to General Statutes § 4-177, the Operator hereby stipulates and agrees to the following:

1. This Consent Order fully and completely resolves the admissions referenced above without any further proceeding.

2. This Consent Order may be considered as evidence of the above admitted violations in any subsequent proceeding or determination before the Agency in which (1) the Operator's compliance with this same Consent Order is at issue, or (2) the Operator's compliance with any state or federal statute and/or regulation is at issue.
3. The Operator waives its right to a hearing on the merits of this matter.
4. This Consent Order and terms set forth herein are not subject to reconsideration, collateral attack, or judicial review under any form or in any forum, including any right of review under the Uniform Administrative Procedure Act, Chapter 368a of the Statutes, or Regulations that exist at the time the agreement is executed or may become available in the future, provided that this stipulation shall not deprive the Operator of any other rights that it may have under the laws of the State of Connecticut or of the United States.
5. This Consent Order is a revocable offer of settlement that may be modified by mutual agreement or withdrawn at any time prior to its being signed by the Commissioner of Connecticut Office of Early Childhood or his/her designee.
6. This Consent Order is a matter of public record and will be reported in accordance with state and federal laws and/or regulations and Agency policy. The Consent Order may be posted on the Agency's website.
7. Any extension of time or grace period granted by the Agency for any condition of this Consent Order shall not be a waiver or preclude the Agency's right to take action at a later time. The Agency shall not be required to grant future extensions of time or grace periods.
8. For a period of one year from the effective date of this Consent Order, the designated Director or his/her designee shall conduct in-person observations of each room in the Facility for at least 30 minutes per week to ensure that staff are acting in compliance with the Regulations and following the Facility's policies and procedures related to supervision, ratio, managing child behaviors, and caring for children under the age of three years. The Operator shall maintain appropriate documentation to verify such reviews at the Facility for Agency review. Such documentation shall include, but not be limited to, date, time start/end, identification of room by number or name, observations, and follow-up with any noted non-compliance by staff.
9. The Operator shall contract with an Agency-approved education consultant to conduct on-site observations for one year from the effective date of this Consent Order as follows: monthly for the first six months and quarterly for the remaining six months. The first observation shall be conducted within one month of the effective date of this Consent Order. The on-site observations shall include, but not be limited to, all classrooms and staff in their interactions with the children, activities with children, supervision of the children, and compliance with the Regulations pertaining to staff/child ratios. The educational consultant shall submit, within two weeks after each observation, a written evaluation with recommendations and timelines for improvement to the Operator. The Operator shall implement all such recommendations and timelines unless prior approval has been obtained from the Agency excusing compliance. The Operator shall maintain documentation of the training as well as required observations and implementations at the Facility for Agency review.


10. The Director shall be present at the Facility for all education consultant on-site visits as set forth in paragraph 9. The Operator shall maintain, at the Facility for Agency review, appropriate documentation verifying such attendance.
11. For a period of one year from the effective date of this Consent Order, the Operator shall ensure that all new staff receive training on the topic of caring for children under the age of three years prior to their assuming caregiving responsibilities. Such training shall include a review of the requirements of the Regulations pertaining to such topic, including but not limited to ratio, feeding, hygiene, and safe sleep. The Operator shall maintain documentation of such training on file at the Facility for Agency review.
12. Within one month of the effective date of this Consent Order, the Operator shall contract with an Agency-approved health consultant to review and revise the Facility's written policies to ensure the Facility's compliance with the Regulations pertaining to administration of medication and individual plans of care. Within two months of the effective date of this Consent Order, the Operator shall have implemented such revised written policies. The health consultant shall conduct training for all staff on these policies and procedures within two months of the effective date of this Consent Order. For a period of no less than two years, the Operator shall implement such written policies and procedures, and ensure that all new staff receive training on the foregoing policies and procedures prior to assuming caregiving responsibilities. The Operator shall maintain all documentation required by this paragraph at the Facility for Agency review.
13. Within one month of the effective date of this Consent Order, the Operator shall contract with an Agency-approved education consultant to assist with the review, development, and implementation of written policies and procedures to ensure the Facility's compliance with the Regulations. Such written policies and procedures shall include, but not be limited to, (a) maintaining records, background checks, physical plant, supervision, ratio, and caring for children under the age of three, and (b) a written plan for the administrative oversight of the Facility requiring the Operator to conduct quarterly administrative on-site audits for a period of one year from the effective date of this Consent Order. Such written plan for administrative oversight shall include, but not be limited to, the requirements that the Operator conduct quarterly reviews of enrollment to ensure the compliance with ratio and group size during the morning drop-off hours, and address verbally and in writing with the Director and/or any Assistant Director the findings and recommendations after each administrative oversight audit. The foregoing policies and procedures shall be developed and implemented within two months of the effective date of this Consent Order. The Operator shall maintain the written policies and plans along with documentation of the audits at the Facility for Agency review.
14. The Operator shall provide all consultants referenced herein with a copy of this fully executed Consent Order, including the draft statement of charges (Exhibit A) upon entering into a contract with the consultant. The Operator shall maintain documentation of such at the Facility for Agency review.
15. The Operator shall pay a civil penalty of one thousand dollars (\$1,000) for failure to comply with the Regulations, due and payable upon the Operator's signing this Consent Order. The Operator shall submit the payment by check payable to "Treasurer, State of Connecticut" and mail to: Connecticut Office of Early Childhood, Legal Division, 450 Columbus Blvd., Suite 303, Hartford, CT 06103, Attention: MaryBeth Miller, Staff Attorney.

- 16. Any violation of the terms of this Consent Order shall constitute grounds for the Agency to take other appropriate action against the license.
- 17. Legal notice of any action shall be deemed sufficient if sent to the Operator's last address of record, as reported by the Licensee to the Connecticut Office of Early Childhood Division of Licensing.
- 18. This Consent Order is effective upon the signature of the Commissioner's designee if a hearing has not been scheduled or by the Commissioner if a hearing has been scheduled, at which time it shall become final and an Order of the Commissioner of the Connecticut Office of Early Childhood.
- 19. The terms of this Consent Order shall be binding upon and enforceable against the Legal Operator's successors and assigns, as provided by law.
- 20. The Operator has had the opportunity to consult with an attorney prior to signing this Consent Order.

IN WITNESS WHEREOF, the parties hereto, which have caused this Order to be executed by their respective officers and officials, declare the execution of this Consent Order to be their free act and deed. Lynn Zazzali represents that she is authorized to sign this Consent Order on behalf of the Operator and bind the Operator to the terms and conditions contained in this Consent Order.

OPERATOR
Read 2 Learn Stamford, LLC

CONNECTICUT OFFICE OF EARLY CHILDHOOD
Beth Bye, Commissioner

By: 
Lynn Zazzali, on behalf of
Read 2 Learn Stamford, LLC

By: Elizabeth Proietti
Elizabeth Proietti, Director
Division of Licensing

Digitally signed by Elizabeth Proietti
DN: cn=Elizabeth Proietti o=Elizabeth Proietti c=US United
States +US United States o=OEC ou=Licensing Division
e=elizabeth.proietti@ct.gov
Reason: I am the author of this document
Location:
Date: 2023.08.24 14:32:04.00

Date Signed: 08 / 18 / 2023

Date Signed: 8/24/2023



Ned Lamont
Governor
Susan Bysiewicz
Lt. Governor

STATE OF CONNECTICUT

OFFICE OF EARLY CHILDHOOD



Connecticut Office of
Early Childhood

Beth Bye
Commissioner

EXHIBIT A

First Class Mail
Certified mail

June 23, 2023
Rev. July 24, 2023

REVISED DRAFT

NOTICE OF PROPOSED LICENSURE ACTION AND STATEMENT OF CHARGES

IN THE MATTER OF:

Read 2 Learn Stamford, LLC
Lynn Zazzali, Legal Representative
4 Cliff Rd
Wayne, NJ 07470-6285

RE: The Learning Experience
421 Atlantic Street
Stamford, CT 06901-3513
Child Care Center License #70585

Pursuant to General Statutes § 19a-84 and § the 19a-79-2a (d) of the Regulations of Connecticut State Agencies, the Connecticut Office of Early Childhood (“Agency”) hereby provides notice of its intent to seek revocation or other disciplinary action as the Agency deems appropriate and consistent with the law against the above-named Child Care Center license based on the following charges:

1. Read 2 Learn Stamford, LLC of Wayne, NJ, (“Operator”) is, and will be at all times referenced in this Statement of Charges, the holder of Connecticut Child Care Center License # 70585 to operate a child care center named The Learning Experience, located at 421 Atlantic Street, CT 06901-3513 (“program”). The Operator is responsible for compliance with the requirements of §§ 19a-79-1a through 19a-79-13 of the Regulations.
2. Lynn Zazzali is the legal representative of the Operator.

X2023-826

3. As a result of a full unannounced inspection on March 6, 2023, the Agency found that the Operator failed to meet the requirements for the administration of a child care center when:
 - a. the emergency plans for medical, fire, and/or weather-related emergencies and/or radon test results were not posted in a conspicuous place, accessible to the public in violation of § 19a-79-3a (e) (6) and/or (9) of the Regulations;

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- b. the Operator’s diapering policy was not implemented where it was observed that staff did not change diapering paper on the changing table after each use in violation of §19a-79-3a (d) of the Regulations; and/or
 - c. staff did not ensure the health and safety of children when staff caring for children with special health care needs (i.e., asthma and food allergies) were not aware of such special health care needs and/or aware of required medication(s) in violation of § 19a-79-3a (a) of the Regulations.
4. As a result of a full unannounced inspection on March 6, 2023, the Agency found that the Operator failed to meet the requirements for staffing when:
- a. a review of the Operator’s records revealed that:
 - (1) one staff file lacked a medical statement signed by a physician, APRN, or physician assistant, completed within twelve (12) months before the date of employment and/or a written report of a negative tuberculin test completed within twelve (12) months prior to the date of employment in violation of § 19a-79-4a (a) (1) and/or (2) of the Regulations;
 - (2) one staff file lacked a completed medical statement where the statement did not document the presence of any known medical or emotional illness or disorder that would currently pose a risk to children in care in violation of §19a-79-4a (a) (1) of the Regulations;
 - (3) one staff file lacked documentation of professional development and new employee orientation training and/or one staff file lacked documentation of the new employee orientation training in violation of § 19a-79-4a (a) (3) of the Regulations;
 - (4) three staff lacked a completed comprehensive background check (i.e., no documentation of “work supervised” or “current” BCIS status) in violation of § 19a-79-4a (b) of the Regulations;
 - (5) a designated head teacher is not on site for sixty percent (60%) of the time the child care center is in operation on a weekly basis in violation of § 19a-79-4a (c) (1) of the Regulations;
 - (6) the Operator lacked a written plan for consultation services for the registered dietitian consultant where the written plan was expired in violation of § 19a-79-4a (h) of the Regulations;
 - (7) the social services, health, education, and/or dental consultant(s) did not conduct an annual review of written policies, plans, and procedures and/or the consultative log lacked documentation thereof in violation of § 19a-79-4a (h) (2) (A) of the Regulations; and/or
 - (8) the health consultant did not conduct an annual review of education programs and/or the consultative log lacked documentation thereof in violation of § 19a-79-4a (h) (2) (B) of the Regulations;
 - b. the supervision of the children was not assured at all times while the children are at the facility, indoors or outdoors, in violation of § 19a-79-4a (c) (4) (D) of the Regulations when it was observed that:
 - (1) one staff did not have visual contact with three children in her care while changing a diaper; and/or
 - (2) one staff did not have visual contact with children in her care when she was in a bathroom, logging information in a book.
5. As a result of a full unannounced inspection on March 6, 2023, the Agency found that the Operator failed to meet the requirements for record keeping when a review of the Operator’s records revealed that:
- a. the health record for one child was incomplete where it lacked an immunization record in violation of § 19a-79-5a (a) (2) of the Regulations;

- b. the immunization records for four children lacked documentation of the flu vaccine and/or one child's record lacked documentation of the second dose of the flu vaccine in violation of § 19a-79-5a (a) (2) (C) of the Regulations;
 - c. the health records for two children lacked the statement that the children have been screened for risk factors for tuberculosis in violation of § 19a-79-5a (a) (2) (B) (ii) of the Regulations; and/or
 - d. multiple individual plans of care for children with special health care needs were incomplete where they were not signed by the staff responsible for the care of the child in violation of § 19a-79-5a (a) (2) (E) of the Regulations.
6. As a result of a full unannounced inspection on March 6, 2023, the Agency found that the Operator failed to meet the requirements for the health and safety of the children when the indoor and outdoor first aid kits were incomplete in violation of § 19a-79-6a (c) of the Regulations.
7. As a result of a full unannounced inspection on March 6, 2023, the Agency found that the Operator failed to meet the requirements for the physical plant when:
- a. the building, equipment and services were not maintained in a good state of repair and free from hazards in violations of § 19a-79-7a (c) (2) of the Regulations where one or more of the following were observed:
 - (1) drying racks were stored on a table in a bathroom and/or on a shelving unit in such a manner as to pose a risk to children; and/or
 - (2) electrical (phone) cords were hanging low throughout the premises;
 - b. a review of the Operator's records revealed that the water supply was not tested every two (2) years for lead content where the last test was conducted June 19, 2020, in violation of § 19a-79-7a (c) (3) of the Regulations;
 - c. electrical outlets were not provided with safety covers where a power strip with 4 outlets was observed unprotected in violation of § 19a-79-7a (d) (11) of the Regulations; and/or
 - d. potentially hazardous substances were not stored in a separate locked area in violation of § 19a-79-7a (e) (10) of the Regulations where one or more of the following was observed:
 - (1) air spray fresheners unlocked in multiple classrooms;
 - (2) Borax and contact lenses solution unlocked in PS1; and/or
 - (3) Goo Gone unlocked in the Twaddler 3 classrooms.
8. As a result of a full unannounced inspection on March 6, 2023, the Agency found that the Operator failed to meet the requirements for the administration of medications when a review of the Operator's records revealed that:
- a. multiple non-prescription topical medications were not on state-compliant forms and/or had expired in violation of § 19a-79-9a (a) (2) of the Regulations;
 - b. nonprescription topical medications (i.e., diaper creams) were not labeled in violation of § 19a-79-9a (a) (3) (A) of the Regulations;
 - c. nonprescription topical medications (i.e., sunblock and diaper cream) were not stored in a manner inaccessible to children in the Twaddler C, Prepper B, and/or Preschool 2 classrooms in violation of § 19a-79-9a (a) (3) (B) of the Regulations; and/or
 - d. staff trained in the administration of medication were not on-site during all hours a child requiring medication was present in violation of § 19a-79-9a (b) (1) (C) and/or (D) of the Regulations.

9. As a result of a full unannounced inspection on March 6, 2023, the Agency found that that the Operator failed to meet the requirements for the under three endorsement when:
- a. group size exceeded eight children and/or no physical barrier separated each group of eight children where nine children were observed in one group on the playground in violation of § 19a-79-10 (c) (3) and/or (4) of the Regulations;
 - b. separate sinks were not available for purposes other than hand washing after diaper changing where a red toy was observed in the handwashing sink in violation of § 19a-79-10 (d) (1) (B) of the Regulations;
 - d. the diapering and hand washing policies and procedures in the Toddler A classroom were incomplete where it did not include the requirement that children's hands shall be washed before and after each diaper change in violation of §§ 19a-79-10 (e) (7) and/or (8) of the Regulations;
 - e. gas trapping items were placed under or with an infant for sleeping where an infant was observed in a crib with loose fitting sheets in violation of § 19a-79-10 (g) (3) of the Regulations;
 - f. objects of a diameter of less than one and one-quarter (1 ¼) inches, plastic bags, and Styrofoam objects were accessible to children under three years in violation of § 19a-79-10 (h) (2) of the Regulations when one or more of the following were observed:
 - (1) plastic bears and cubes in the Twaddler C and/or Prepper B rooms;
 - (2) foam blocks in Toddler A room;
 - (3) foam mats in the Toddler B room;
 - (4) foam blocks in the Toddler C room; and/or
 - (5) bubble wrap, plastic bags, and/or small foam pieces in the Twaddler A room.
 - g. a review of the Operator's records revealed that the health consultant had not been conducting weekly visits to the program and/or the consultative log lacked documentation thereof in violation of § 19a-79-10 (i) of the Regulations; and/or
 - h. each child's bottle was not individually identified with the child's name where at least six infants' bottles were unlabeled in violation of § 19a-79-10 (k) (5) of the Regulations.

X2023-1117

10. As a result of a March 24, 2023 inspection to monitor compliance with a February 22, 2023 Consent Order, the Agency found that the Operator failed to comply with the Consent Order in one or more of the following ways:
- a. the designated Director or his/her designee did not conduct in-person observations of each room in the facility for at least 30 minutes per week and/or failed to maintain documentation thereof in violation of Condition # 8;
 - b. the Operator did not contract with an Agency-approved education consultant to conduct training and/or on-site observations and/or lacked documentation thereof in violation of Condition #9 of the Consent Order;
 - c. the Operator did not contract with an Agency-approved health consultant to conduct training for all staff on the topic of caring for children under the age of three years and/or lacked documentation thereof in violation of Condition # 11 of the Consent Order; and/or
 - d. the Operator did not provide the education and/or health consultant(s) with a copy of the fully executed Consent Order, including the draft statement of charges (Exhibit A) upon entering into a contract with the consultant in violation of Condition # 12 of the Consent Order.

Case 2023-279

11. As a result of an investigation that commenced on or about April 5, 2023, the Agency found that the Operator failed to meet the requirements for the under three endorsement when the proper staff to child ratio of one program staff for every four children, or fraction thereof in attendance, was not maintained where eight children were observed with one staff in the Prepper A classroom in violation of § 19a-79-10 (c) (2) of the Regulations.

Case 2023-410

12. As a result of an investigation that commenced on or about May 15, 2023, the Agency found that the Operator failed to meet the requirements for the administration of a child care center when:
 - a. a current fire marshal certificate was not posted where the posted fire marshal certificate was expired in violation of § 19a-79-3a (e) (2) of the Regulations; and/or
 - b. the Operator did not implement its cellphone policy, prohibiting cellphone use in the classroom, where one staff was observed using a cell phone while in the classroom caring for children in violation of § 19a-79-3a (d) (8) of the Regulations.

Case 2023-417

13. As a result of an investigation that commenced on or about May 15, 2023, the Agency found that the Operator failed to meet the requirements for the administration of a child care center when:
 - a. the Operator failed to meet the needs of children where staff repeatedly relocated children for the purpose of maintaining ratio, causing interruption and distress to the children in violation of § 19a-79-3a (b) (2) of the Regulations; and/or
 - b. the Operator did not ensure the safety, health and development of the children where it permitted one staff without a completed comprehensive background check (i.e., no documentation of “work supervised” or “current” BCIS status) to care for children and/or permitted one staff in work supervised status to care for children without supervision in violation of § 19a-79-3a (a) of the Regulations.
14. As a result of an investigation that commenced on or about May 15, 2023, the Agency found that the Operator failed to meet the requirements for staffing when one staff lacked a completed comprehensive background check (i.e., no documentation of “work supervised” or “current” BCIS status) in violation of § 19a-79-4a (b) of the Regulations.
15. As a result of a May 17, 2023 follow up visit on to the May 15, 2023 investigation, the Agency found that the Operator failed to meet the requirements for the administration of a child care center when it did not ensure the safety, health and development of the children where it permitted one staff without a completed comprehensive background check (i.e., no documentation of “work supervised” or “current” BCIS status) to care for children and/or permitted one staff in work supervised status to care for children without supervision in violation of § 19a-79-3a (a) of the Regulations.
16. As a result of a May 17, 2023 follow up visit on to the May 15, 2023 investigation, the Agency found that the Operator failed to meet the requirements for the under three endorsement when the

proper staff to child ratio of one program staff person for every four children or a fraction thereof was not maintained in violation of § 19a-79-10 (c) (2) of the Regulations where:

- a. one staff was observed with eight children (4 sleeping, 4 awake) in Toddler C;
 - b. one staff was observed with eight children (3 sleeping, 5 awake) in Twaddler A; and/or
 - c. one staff was observed with eight children (7 sleeping, 1 awake) in Prepper A.
17. As a result of a May 18, 2023 follow up visit to the May 15, 2023 investigation, the Agency found that the Operator failed to meet the requirements for the administration of a child care center requiring that it employ staff adequate for the number, ages and developmental needs of the children in accordance with section 19a-79-4a of the Regulations where staff reported that, due to lack of staff, two infants were placed in the front office for approximately 20 minutes in violation of § 19a-79-3a (b) (3) of the Regulations.
18. As a result of a May 18, 2023 follow up visit to the May 15, 2023 investigation, the Agency found that the Operator failed to meet the requirements for staffing when the lower required ratio and group size for the age of the youngest child was not applied in a mixed-age group where two program staff were observed with fifteen children of mixed-ages, including at least three under the age of three years in violation of § 19a-79-4a (c) (4) (B) and/or (5) (B) of the Regulations.
19. As a result of a May 18, 2023 follow up visit to the May 15, 2023 investigation, the Agency found that the Operator failed to meet the requirements for record keeping when a review of the Operator's records revealed that:
- a. the Operator did not have and/or could not produce the record, including enrollment and health records, for one child in violation of § 19a-79-5a of the Regulations; and/or
 - b. one child's record lacked a health record in violation of § 19a-79-5a (a) (2) of the Regulations.
20. As a result of a May 18, 2023 follow up visit to the May 15, 2023 investigation, the Agency found that the Operator failed to meet the requirements for the under three endorsement when the proper staff to child ratio of one program staff person for every four children or a fraction thereof was not maintained where one staff was observed with eight children (7 sleeping, 1 awake) in Prepper A in violation of § 19a-79-10 (c) (2) of the Regulations.

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