



DIVISION OF LICENSING
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CHILD CARE CENTER/GROUP CHILD CARE HOME INSPECTION

Program Name	YWCA OF NEW BRITAIN CHILDCARE CENTER				License Number	DCCC.13507	Date of Inspection	10/09/2024		
					Expiration Date	4/30/2026	Time of Inspection	09:15 AM		
Address	19 FRANKLIN SQ NEW BRITAIN CT 06051-2604				Telephone	(860) 225-4681	Licensed Capacity	368		
					Hours of Operation	FROM: 6:30AM TO: 5:30PM;	Infant/Toddler Capacity	48		
Is this a Change of Address?	Yes?		No?	X			Summer Care	Open		
New Address					Minimum Age Served	6 weeks	Maximum Age Served	12 years	Water Supply	Public Water
					Program's Email	asousa@ywcaneubritain.org				
Operator	YWCA OF NEW BRITAIN INC				Name of Inspector	Betty Mayer				
Director	ANNE SOUSA				Inspector's Email	elizabeth.mayer@ct.gov				
Key: Compliant = X Non-Compliant = O	# of Infants - Toddlers Present	22	# of Total Children Present	137	# of Staff Present	40	Type of Inspection	UNANNOUNCED INSPECTION - FULL		

LICENSURE PROCEDURES 19a-79-2a

X	1. Local Health Inspection	
	Date: 09/27/2022	
X	1a. False or Misleading Statements	

ADMINISTRATION 19a-79-3a

X	1b. Administration	
X	1bb. Capacity	
X	2. New Staff – Employee Orientation	
X	3. Annual Staff Policy Training	
X	3b. Managing child behavior	
X	4. Documentation of Behavior M. Tech Discussed w/parents	
X	4b. Failure to report	

X	5. Notification of Change	
X	6. Program policies	Including discipline, supervision, child protection, general operating, personnel, closing time
X	7. Daily Attendance Records- staff and children	
ITEMS POSTED – ACCESSIBLE		
X	8. License	
X	9. Fire Marshal certificate	
	Date	12/04/2023
X	10. OEC Complaint procedure	
X	11. Food Service Certificate	N/A?
	Date	06/30/2025
X	12. Menus	
X	13. Emergency plans	
X	14. No Smoking Signs	
X	15. Radon Test	N/A?
	Date	Results
	01/14/2002	.9
X	15a. Developmental Milestones	
X	15b. Access	
X	15bb. 32-36 mths enrolled in prek-permissions	
STAFFING 19a-79-4a		
X	15c. Staffing	
X	16. Staff Health records – TB tests	
X	17. Professional development	
X	18. Disciplinary actions	
X	18b. Background checks	

X	19. Designated Head Teacher					
X	20. Two Staff present					
X	20a. Staff Qualities					
X	21. Ratio: 1 staff to 10 children					
X	21b. Supervision					
X	22. Group Size – maximum 20 children					
X	23. Designated director - Training					
X	24. CPR Certified Staff (Group Home N/A)					
X	25. First Aid Trained Staff					
X	26. Consultants- Agreements and Contracts					
X	27. Logs – Visits documented					
	Not in Compliance?	Education	Health	Social Service	Dental	Dietician N/A?
	Contracts					
	Logs					
	Do they take children swimming?	N SWIMMING				
X	28. Non-swimmers identified					
X	29. Staff/Child Ratios					
X	30. CPR certified staff (20 years of age)					
X	31. Lifeguard certified - supervision					
RECORD KEEPING 19a-79-5a						
X	32. Enrollment information					
X	33. Emergency medical permission					
X	34. Authorized release permission					
X	35. Field trip permission					
X	36. Transportation permission					

X	37. Child health records and immunizations		
O	38. Individual care plan (signed by parents and staff)	Failed to maintain complete individual care plans when observed 4 care plans missing all appropriate staff signatures. One observed in Bears 2, one in Koala's and two in Panda's.	
X	39. Injury, Illness, Accident reports		
HEALTH AND SAFETY 19a-79-6a			
X	40. Nutritious snacks and meals (required food groups)		
X	41. Proper refrigeration (max 45°)		
X	42. Kitchen separated	N/A?	
X	43. Hand washing – before eating or food handling		
X	44. First Aid Kit(s) – Indoor, Outdoor, Field Trips, Inventory		
PHYSICAL PLANT 19a-79-7a			
X	45. License premises – clean, good repair, hazard free		
X	47b. Plans for new construction, expansion, renovation or conversion		
X	48. Sanitary drinking fountains – disposable cups		
X	49. Lead Water Test (N/A?) 10/16/2023	Bacterial/Chemical Test (N/A?) X	
X	50. Walkways maintained		
X	51. Designated staff toilet/sink		
X	52. All openings for ventilation screened		
X	53. Windows protected to prevent falls		
X	54. Glass protected up to 36"		
X	55. Overhead doors – locking devices, spring protectors		
O	56. Exits, Hallways and Stairs unobstructed	Failed to ensure that exit doorways are not blocked by furniture, toys, or play equipment in Toddler one and Infant classroom. Observed doors blocked with cots, chairs and high chairs.	

X	57. Individual storage of clothing and bedding	
X	58. Smoking prohibited	
X	59. Matches and lighters inaccessible	
X	60. Electrical safety – outlets/cords	
X	61. Toileting needs met	
X	62. Required toilets, sinks, supplies	
X	63. Potty chairs – nonporous, emptied, disinfected	
X	64. Hand washing after toileting – staff and children	
X	65. Ventilation in toilet rooms	
X	66. Air temperature 65 degrees, thermometer affixed	
X	67. Water temperature 60° – 115°	
X	68. Portable space heaters	
○	69. Walls, ceilings, floors and rugs – clean, good repair	Failed to maintain ceilings and floors in a good state of repair when observed stained ceiling tile in 2nd floor hallway bathroom and toddler 2 bathroom. Observed 2 missing floor tiles in infant classroom (near small refrigerator).
X	70. Rugs secure	
X	71. Hot water, steam pipes protected	
X	72. Working phone on each level	
X	73. Emergency numbers posted	
○	74. Adequate lighting - 50/30 candle feet	Failed to maintain at least 50 candle feet of light in rooms used for close work in Bunnies (art easel observed at 18 candle feet), Koalas (art and manipulative's observed at 35) & Turtles (manipulative's observed at 6 candle feet).
X	75. Light fixtures shielded, shatter proof	
X	76. Potentially hazardous substances locked	
X	77. Garbage, rubbish disposed daily	

X	78. Stairs protected, good repair, handrails	
X	79. Pets – maintained, care plan	Y/N N
X	80. Operable CO detector on each level	N/A? Y
X	81. Program space-adequate square footage per child	
X	82. Equipment clean, good repair, safe, non-toxic	
X	83. Cots stored, maintained, adequate number	
X	84. Developmentally appropriate equipment	
X	85. Hot tubs, spas, saunas – locked and inaccessible	Y/N N
X	86. No weapons, no facsimile of a firearm on premises	
OUTDOOR SPACE		
X	87. Outdoor space - adequate square footage per child	
X	88. Impact absorbing material under equipment	
O	89. Playground free from hazards	Failed to ensure the playground is free of hazards when observed between 12-15 holes in the impact absorbing material surround climber equipment posing tripping hazard.
X	92. Equipment anchored, safely arranged	
X	93. Outdoor play area protected, fenced	
X	94. Drinking water available, accessible	
EDUCATIONAL REQUIREMENTS 19a-79-8a		
X	95. Written plan for daily program available to parents/staff	
X	96. Schedule – Activity choices and Program	Activity choices: developmentally appropriate, flexible, meets individual needs Program includes: indoor/outdoor, gross/fine motor skills, snacks/meals, rest/sleep/quiet time, toileting and clean up
ADMINISTRATION OF MEDICATIONS 19a-79-9a		
X	97. Written policies, procedures	
X	98. Training outline on file	

NONPRESCRIPTION TOPICAL MEDICATIONS			
X	99. Administration, parent permission, MAR		
X	100. Labeling, storage		
ORAL/TOPICAL/INHALENT MEDICATIONS			
X	101. Med trained staff, certificates		
	O/T/I		Injectable
	Y		Y
X	102. Authorized prescriber, parent permission, MAR		
X	103. Labeling, storage		
X	104. Unused, expired meds returned/disposed		
SELF-ADMINISTRATION			
X	105. Authorized prescriber, parent permission, MAR		
X	106. Labeling, storage		
X	107. Approved petition for special medication authorization		
Yes	Is there an approved endorsement?	INFANT/TODDLER ENDORSEMENT 19a-79-10	
X	109. Approved endorsement		
X	110. Ratio: 1 staff to 4 children		
X	111. Group size: no larger than 8		
X	112. Physical barriers, groups of 8 (indoors and outdoors)		
○	113. Adequate sinks in program space	Failed to designate sinks for diaper changing and hand washing of staff and children when observed sink in Toddler 1 used for washing dishes.	
○	114. Free standing, well-constructed, safe cribs	Failed to maintain well constructed cribs when observed one crib in infant room without manufacturer's sticker indicated compliance with safety regulations.	
X	115. Washable cots		
X	116. Chairs for feeding, stable, safety straps, locking tray		
X	117. Developmentally appropriate tables, chairs, equipment		
X	118. Refrigerators and food prop facilities		

X	119. Diaper area- sturdy, safety rail, nonporous, exclusive use			
X	120. Diaper area- washed, disinfected			
X	121. Diaper area- disposable paper sheets			
X	122. Covered waste receptacle			
X	123. Diaper changing policy posted, followed			
X	124. Hand washing policy posted, followed			
X	125. Individual storage of personal items			
X	126. Cribs/cots washed and disinfected			
X	127. Under 12 months- placed on back for sleeping			
X	128. Alternate sleep position- equipment, medical documentation	Yes	No	
			X	
X	129. Crib, bed used for infant sleeping			
X	130. Crib, bed free from observable hazards			
X	131. Infant toys separate, washed, disinfected daily			
X	132. No toys, objects less than 1/1/4" diameter			
X	133. Plastic bags, balloons, Styrofoam objects inaccessible			
X	134. Health consultant, doc. of visits			
X	135. Infants held for bottles, indiv. attention, tummy time			
X	136. Written statement, feeding schedule from parent			
X	137. Unused portions of liquids discarded			
X	138. Clean Bottles, disp. bottles, approved bottle washing			
X	139. Food served from dish or whole jar served			
X	140. Bottles individually identified with child's name			

OUTDOOR PLAY SPACE - UNDER THREE

X	141. Play space fenced	
X	142. Outdoor equipment developmentally appropriate	
Yes	Is there an approved endorsement?	SCHOOL AGE ENDORSEMENT 19a-79-11
X	143. Approved endorsement	
X	144. Activity choices appropriate	
X	145. Ratio – 1 staff to 15 children	
X	146. Group size – maximum 30 children	
X	146b. 4 yr olds enrolled in school age-permissions	
X	147. Education Consultant appropriate	
No	Is there an approved endorsement?	NIGHT CARE ENDORSEMENT 19a-79-12 (10pm-5am)
	148. Approved endorsement	
	149. Written program plan, supervision	
	150. Staff awake and available	
	151. Cot, crib, bedding, toiletries, sleep apparel	
	152. Individual storage of personal items	
	153. Bedding, sleeping apparel laundered weekly	
N	Child with diabetes enrolled?	MONITORING OF DIABETES 19a-79-13
X	154. Written policies and procedures	
X	155. On site staff trained in first aid, glucose testing	
X	156. Training current and documented	
X	157. Supervision of self-administration	
X	158. Equipment, supplies labeled and inaccessible	

X	159. Signed agreement with parents regarding equipment	
X	160. Materials discarded appropriately	
X	161. Authorized prescriber, parent permission	
X	162. Documentation of test results, actions taken	
X	163. Daily written parent notification	

ADDITIONAL VIOLATIONS

62. Consent Order - Negotiated Corrective Action Plan	N/A?	
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YES or NO?
Yes

WERE VIOLATIONS CITED DURING THIS VISIT?

DISCUSSIONS/COMMENTS

1. Local health inspection expired 9/27/2024
2. Dusty bathroom vent in Toddler 2, unclean refrigerator in Seals and unclean microwave in Talcott B
3. Freezer in Koalas in need of defrosting.
4. 3/19 children files missing behavior management techniques
5. One child did not thoroughly wash hands after using the bathroom in Seals.
6. Bar access to larger climber for children under the age of 5. Climber equipment approved for children 5 to 12 years of age.
7. One staff missing TB results.
8. Social Service consultant log not observed.
9. Updated complaint procedure to be printed and posted.

NOTE: Items left blank on this form were not monitored during this visit.
Only the regulations marked as compliant, non-compliant or not applicable were monitored or discussed.
APPLICANTS: You MAY NOT OPERATE until all requirements have been met and a license has been issued by the Agency.

 (Signature of OEC Representative)	 (Signature of OEC Representative)	DATE CORRECTIONS DUE BY: 10/23/2024	 (Signature of Person in Charge)
Betty Mayer (Printed Name)	 (Printed Name)		Anne Sousa (Printed Name)