

2024-1313

Initial Unannounced Full/Partial Follow-up Location Change Investigation Other

SUPPLEMENTAL REPORT OF INSPECTION

Name of Program/Provider: YWCA West Hill Kidslink Date: 1/6/25 Time: 2:30pm

Location Address: 95 Cronin Drive Rocky Hill, CT 06067 Telephone #: 860-500-6884

e-mail address: Linda.Zmoos@ywca.org License #: 16196 Expiration Date: 7/31/26

Capacity: 75/0 # of Children Present: 10 # of Staff Present: 2

**Consent to Inspect
Family Child Care Home**

I agree to allow the Office of Early Childhood to have access to and inspect this facility and all child care records as required by Family Child Care Home Regulations.
Provider/Applicant/Substitute's Signature

Purpose of visit: Case 2024-1313

Observations/Corrections needed:

PIC Linda Zmoos - head teacher Patricia Boulton - asst teacher

⑤ 19a-79-3a(b)(6) - Administrative - Annual training / orientation -
Program did not provide annual training to all staff on program's
policies + procedures

⑤ 19a-79-5a(a)(3)(A) - Record Keeping - Injury, illness, incident report -
OEC did not observe an incident report for a child(ren) who was choked
by another child. OEC also did not observe an incident report for a child who
was exhibiting challenging and difficult behaviors at the program

⑤ 19a-79-4a(d) - Staffing and Consultants - Program did not maintain
Program STAFF adequate for the number and developmental needs of the
children present when program had a child present who was
exhibiting eloping, difficult, hitting + choking behaviors. Staff admitted to
having a difficult time managing child's behaviors

⑤ = Substantiated NS = Not Substantiated P = Pending (if applicable)

Operators/providers are required by regulations and statutes to be in compliance at all times.

CORRECTIVE PLAN SHALL BE RETURNED TO OEC BY: 1/21/25

Signature: V Williams
(OEC Representative)

Print Name: Valecia Williams

Signature: L. Zmoos
(Person in Charge)

Print Name: Linda Zmoos

SUPPLEMENTAL REPORT OF INSPECTION

Name of Program/Provider: YWCA West Hill Kids Link License # 16196 Date: 1/6/25

Observations/Corrections needed:

(VW) (S) ~~19a-79-4a(d)(4) - Staffing and Consultant - Proper Ratios - Program did not maintain appropriate staff child ratio when a staff was left w/ 15 children in the gym while another staff member ran after one child who left the area. Staff admitted to being left in gym w/ children and being out of ratio.~~

(S) 19a-79-3a(a) - Administration - Ensure the Safety, Health and Development - Program did not ensure the safety, health of the children when the program allowed a child who was exhibiting Challenging and combative behaviors to attend program w/ staff who were not appropriately equipped to manage child's behaviors, despite program being aware that child had difficult behaviors and staff currently having "physical limitations w/ child."

(S) = Substantiated NS = Not Substantiated P = Pending (if applicable)

Operators/providers are required by regulations and statutes to be in compliance at all times.

Signature: Varela
(OEC Representative)

Print Name: Valecia Williams

CORRECTIVE PLAN SHALL BE RETURNED TO

Signature: Linda Zmooz Cole
(Person in Charge)

OEC BY: 1/21/25

Print Name: Linda Zmooz