



**DIVISION OF LICENSING**

450 Columbus Boulevard, Suite 302, Hartford, Connecticut 06103  
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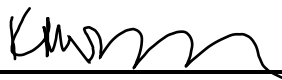


**CHILD CARE CENTER/GROUP CHILD CARE HOME  
 INVESTIGATION**

Program Name	KINDERCARE LEARNING CENTERS #301792				License Number	DCCC.16021		Date of Inspection	09/25/2025		
					Expiration Date	3/31/2026		Time of Inspection	09:37 AM		
Address	1 TRAP FALLS RD SHELTON CT 06484-4699				Telephone	(203) 944-0104		Licensed Capacity	145		
					Hours of Operation	6:30 AM - 6:30 PM		Under Three Capacity	64		
Is this a Change of Address?	Yes?		No?	X	Days of Operation	Mon-Fri		Ages Served	6 - 12 weeks - years		
New Address					Night Hours	No	Summer Hours	Open	Weekend Hours	No	
					Program's Email	301792@klcorp.com					
Operator	KINDERCARE LEARNING CENTERS LLC				Director	RACHEL ROBEN					
Endorsements	Pre-School, School Age, Under Three				Name of Inspector	Kristi Morgan					
Numbers of Staff/Children Present	# Children Present under age 3	27	# Total Children Present	50	# of Staff Present	12	Purpose of Visit	Investigation			

**SUBSTANTIATED VIOLATIONS**

Statute and/or Regulation and Description:	[19a-79-3a(b)(6)]	004-Employee orientation for new program staff
<p>Program not in compliance with ensuring new employee orientation when 3 staff do not have documentation of a completed orientation.</p>		
Statute and/or Regulation and Description:	[19a-79-4a(a)(2), (h)(1-2)]	033-Professional development
<p>Program not in compliance with ensuring staff have taken the required health &amp; safety training when 6 staff have not completed the training within 3 months of hire.</p>		
Statute and/or Regulation and Description:	[19a-79-5a(a)(3)(A)]	041- Injury, Illness, Incident, Accident reports
<p>Program not in compliance with maintaining current/complete injury, illness, incident, accident reports for children when at least 2 accident reports were not available for review.</p>		

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<b>NOT SUBSTANTIATED or PENDING</b>	
<b>Statute and/or Regulation and Description:</b>	[19a-79-3a(a)] Not Substantiated
	002-Ensuring the safety & health of children
<p>The regulation regarding ensuring children's health and safety was found to be in compliance during this visit. Protective order was against the parent only, no legal restrictions on access to the child provided to the program.</p>	
<b>Statute and/or Regulation and Description:</b>	[19a-79-4a(d)(4)(D)] Not Substantiated
	028- Supervision
<p>The regulation regarding supervision was found to be in compliance during this visit. No evidence to suggest staff are using their phones to access social media. Some staff use their phones to play music at nap time and/or during music time.</p>	

<b>Statute and/or Regulation and Description:</b>	[19a-79-5a(a)(1)(D)(i-iv)] Not Substantiated	037- Parent Permissions	
<p>The regulation regarding parent permissions was found to be in compliance during this visit. Program forms list emergency contact AND authorized pick up and parent listed all individuals who picked the child up under this section.</p>			
<b>Statute and/or Regulation and Description:</b>	[19a-79-7a(b)(1)-(5)] Not Substantiated	063- Indoor/Outdoor space inspected/approved	
<p>The regulation regarding illness procedures was found to be in compliance during this visit. This allegation listed in this complaint was previously addressed in investigation case 2025-497.</p>			
<b>Statute and/or Regulation and Description:</b>	[19a-79-7a(c)(2)] Not Substantiated	066- Licensed premises-clean, good repair, hazard free-maintenance program	
<p>The regulation regarding cleanliness/hazard-free space was found to be in compliance during this visit. The allegations listed in this complaint were previously addressed in investigation case #2025-497.</p>			
<b>Statute and/or Regulation and Description:</b>	[19a-79-8a-(a)] Not Substantiated	115- Written Educational plan	
<p>The regulation regarding educational plans was found to be in compliance during this visit. There is no evidence to suggest that staff are not following KinderCare supplied curriculum; monthly, weekly and daily plans observed.</p>			
<b>DISCUSSIONS/COMMENTS</b>			
Were Violations cited during this visit? Y or N?	<b>Yes</b>	<b>NOTE:</b> * It is the operator's responsibility to ensure compliance with all local codes and ordinances.	
Signature of OEC Representative			Signature of Person in Charge
Printed Name	<b>Kristi Morgan</b>	<b>Rachel Roben</b>	Printed Name
2 <sup>nd</sup> OEC Representative		<b>APPLICANTS:</b> You <i>MAY NOT OPERATE</i> until all requirements have been met and a license has been issued by the Agency.	
Printed Name		<b>THIS INSPECTION SHALL BE POSTED OR SHALL BE AVAILABLE FOR REVIEW UPON REQUEST.</b>	
		Written Corrective Action Plan due by: <b>10/09/2025</b>	<b>DIVISION OF LICENSING</b> 450 Columbus Boulevard, Suite 302, Hartford, Connecticut 06103 Phone (800)282-6063 or (860)500-4450 Fax (860)326-0552 Email: <a href="mailto:oc.licensing@ct.gov">oc.licensing@ct.gov</a> Website: <a href="http://www.ctoec.org">www.ctoec.org</a>
OEC Representative's Email:	<b>kristi.morgan@ct.gov</b>	CAP: <a href="https://www.ctoec.org/forms-documents/corrective-action-plan-and-resolving-disputed-violations.pdf">https://www.ctoec.org/forms-documents/corrective-action-plan-and-resolving-disputed-violations.pdf</a>	