



DIVISION OF LICENSING

450 Columbus Boulevard, Suite 302, Hartford, Connecticut 06103
 Phone (800)282-6063 or (860)500-4450 Fax (860)326-0552
 Email: oeclicensing@ct.gov Website: www.ctoec.org

**CHILD CARE CENTER/GROUP CHILD CARE HOME
 INVESTIGATION**

Program Name	CADENCE ACADEMY PRESCHOOL				License Number	DCCC.70776		Date of Inspection	10/02/2025		
					Expiration Date	8/31/2028		Time of Inspection	09:35 AM		
Address	770 CONNECTICUT AVE NORWALK CT 06854-1637				Telephone	(860) 960-7568		Licensed Capacity	151		
					Hours of Operation	7:00 AM - 6:00 PM		Under Three Capacity	94		
Is this a Change of Address?	Yes?		No?	X	Days of Operation	Mon-Fri		Ages Served	6 - 12 weeks - years		
New Address					Night Hours	No	Summer Hours	Open	Weekend Hours	No	
					Program's Email	director.fivemileriver@cadence-academy.com					
Operator	CADENCE EDUCATION, LLC				Director	BRITTANY DESOUSA					
Endorsements	Pre-School, School Age, Under Three				Name of Inspector	Karen Hicks					
Numbers of Staff/Children Present	# Children Present under age 3	24	# Total Children Present	53	# of Staff Present	17	Purpose of Visit	Investigation 2025-1088			

SUBSTANTIATED VIOLATIONS

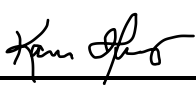
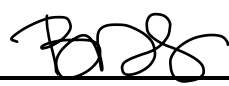

Statute and/or Regulation and Description:	[19a-79-3a(d)(2)-(7)]	011-Policies- complete, implemented
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Program not in compliance with ensuring the implementation of policies when staff did not follow the playground supervision and safety policy. Staff were observed to be seated on a bench together instead of stand, circulate and interact to provide supervision zones and active assistance at the playground equipment.

Statute and/or Regulation and Description:	
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Statute and/or Regulation and Description:	
NOT SUBSTANTIATED or PENDING	
Statute and/or Regulation and Description:	[19a-79-3a(b)(6)] Not Substantiated
	005-Annual policy training for program staff Observed current staff acknowledgement of program policy training.
Statute and/or Regulation and Description:	[19a-79-4a(f)(2)] Not Substantiated
	032- First Aid Certified program staff Observed current first aid training for staff attending to child.

Statute and/or Regulation and Description:	[19a-79-5a(a)(3)(A)] Not Substantiated	041- Injury, Illness, Incident, Accident reports	
Observed injury report typed for parent in communication system.			
Statute and/or Regulation and Description:	[19a-79-5a(a)(3)(B)] Not Substantiated	042- Parent notification of illness or injury	
Parent notified at pick up, but child injured and attended to shortly before pickup time.			
Statute and/or Regulation and Description:	[19a-79-5a(a)(3)(C)(i-ii)] Not Substantiated	043- Notify OEC of serious injuries, fatality	
Program did self report to agency of broken bone.			
Statute and/or Regulation and Description:	[19a-79-5a(a)(4)] Not Substantiated	045- Video recordings- keep 30 days	
Operator provided video access of incident upon request.			
DISCUSSIONS/COMMENTS			
Were Violations cited during this visit? Y or N?	Yes	NOTE: * It is the operator's responsibility to ensure compliance with all local codes and ordinances.	
Signature of OEC Representative			Signature of Person in Charge
Printed Name	Karen Hicks	Brittany DeSousa	Printed Name
2 nd OEC Representative		APPLICANTS: You <i>MAY NOT OPERATE</i> until all requirements have been met and a license has been issued by the Agency.	
Printed Name		THIS INSPECTION SHALL BE POSTED OR SHALL BE AVAILABLE FOR REVIEW UPON REQUEST.	
		Written Corrective Action Plan due by: 10/16/2025	DIVISION OF LICENSING 450 Columbus Boulevard, Suite 302, Hartford, Connecticut 06103 Phone (800)282-6063 or (860)500-4450 Fax (860)326-0552 Email: oc.licensing@ct.gov Website: www.ctoec.org
OEC Representative's Email:	karen.hicks@ct.gov	CAP: https://www.ctoec.org/forms-documents/corrective-action-plan-and-resolving-disputed-violations.pdf	