



DIVISION OF LICENSING

450 Columbus Boulevard, Suite 302, Hartford, Connecticut 06103
 Phone (800)282-6063 or (860)500-4450 Fax (860)326-0552
 Email: oc.licensing@ct.gov Website: www.ctoec.org

**CHILD CARE CENTER/GROUP CHILD CARE HOME
 INVESTIGATION**

Program Name	KINDERCARE LEARNING CENTERS #301792				License Number	DCCC.16021		Date of Inspection	11/12/2025		
					Expiration Date	3/31/2026		Time of Inspection	09:12 AM		
Address	1 TRAP FALLS RD SHELTON CT 06484-4699				Telephone	(203) 944-0104		Licensed Capacity	145		
					Hours of Operation	6:30 AM - 6:30 PM		Under Three Capacity	64		
Is this a Change of Address?	Yes?		No?	X	Days of Operation	Mon-Fri		Ages Served	6 weeks - 12 years		
New Address					Night Hours	No	Summer Hours	Open	Weekend Hours	No	
					Program's Email	301792@klcorp.com					
Operator	KINDERCARE LEARNING CENTERS LLC				Director	RACHEL ROBEN					
Endorsements	Pre-School, School Age, Under Three				Name of Inspector	Kristi Morgan					
Numbers of Staff/Children Present	# Children Present under age 3	22	# Total Children Present	46	# of Staff Present	11	Purpose of Visit	Self report			

SUBSTANTIATED VIOLATIONS

Statute and/or Regulation and Description:	[19a-79-3a(b)(7)(A)]	006-Child behavior management
<p>Program not in compliance with ensuring child behavior management is developmentally appropriate when one staff member placed 2 children, on different days and times, in the bathroom as a punishment. This staff member was also seen using her leg to move a child who was climbing on a half wall, which resulted in the child falling to the ground.</p>		
Statute and/or Regulation and Description:	[19a-79-5a(a)(3)(A)]	041- Injury, Illness, Incident, Accident reports
<p>Program not in compliance with maintaining current/complete injury, illness, incident, accident reports for children when program did not produce an incident report for either incidents.</p>		
Statute and/or Regulation and Description:		



Statute and/or Regulation and Description:	
Statute and/or Regulation and Description:	
Statute and/or Regulation and Description:	
Statute and/or Regulation and Description:	
Statute and/or Regulation and Description:	
NOT SUBSTANTIATED or PENDING	
Statute and/or Regulation and Description:	[19a-79-3a(b)(7)(E)] Not Substantiated 009-Mandated reporting
Statute and/or Regulation and Description:	[19a-79-3a(d)(2)-(7)] Not Substantiated 011-Policies- complete, implemented


Statute and/or Regulation and Description:	[19a-79-4a(d)(3)(A-C)] Not Substantiated	026- Personal qualities of staff
Statute and/or Regulation and Description:		
Statute and/or Regulation and Description:		
Statute and/or Regulation and Description:		

DISCUSSIONS/COMMENTS

- Staff retrained on mandated reporting because the incidents were not reported immediately.

Were Violations cited during this visit? Y or N?	Yes	NOTE: * It is the operator's responsibility to ensure compliance with all local codes and ordinances.
--	-----	--

Signature of OEC Representative			Signature of Person in Charge
Printed Name	Kristi Morgan	Rachel Roben	Printed Name
2 nd OEC Representative		APPLICANTS: You <i>MAY NOT OPERATE</i> until all requirements have been met and a license has been issued by the Agency.	
Printed Name		THIS INSPECTION SHALL BE POSTED OR SHALL BE AVAILABLE FOR REVIEW UPON REQUEST.	

	Written Corrective Action Plan due by: 11/26/2025	DIVISION OF LICENSING 450 Columbus Boulevard, Suite 302, Hartford, Connecticut 06103 Phone (800)282-6063 or (860)500-4450 Fax (860)326-0552 Email: oc.licensing@ct.gov Website: www.ctoec.org
---	---	---

OEC Representative's Email: kristi.morgan@ct.gov	CAP: https://www.ctoec.org/forms-documents/corrective-action-plan-and-resolving-disputed-violations.pdf
---	--