



STATE OF CONNECTICUT
BEFORE THE
STATE HEATING, PIPING, COOLING AND SHEET METAL WORK BOARD

In the Matter of:

Enrique Herazo
Inmate Number: 439290
MacDougall-Walker Correctional Institution
1153 East Street, South Suffield, CT 06080

Case No: 2023-202
Case No: 2023-204
Case No: 2024-028

FINAL DECISION AND ORDER

This action was brought by administrative complaint issued by the State of Connecticut, Department of Consumer Protection ("Department") and signed by James Rocco, Staff Attorney II, on June 5, 2025, pursuant to the provisions of Sections 4-166 et seq and 20-341 of the Connecticut General Statutes.

The administrative complaint charged Enrique Herazo ("Respondent"), with violations of the provisions of sections 20-334(c)(1) and 21a-9(c)(3) of the Connecticut General Statutes and sections 20-332-16 (b) and 20-332-18a(j) of the Regulations of Connecticut State Agencies. At all relevant times, Respondent held Heating, Piping, and Cooling License, credential no. HTG.0408974-S1, and Heating, Piping, and Cooling License, credential no. HTG.0406859-S9, both issued by the Department.

On July 15, 2025, at 9:00am, pursuant to statute, the Heating, Piping, Cooling, and Sheet Metal Work Board ("Board") held a formal administrative hearing via the Microsoft Teams online platform to hear the factual allegations set forth in the administrative complaint. The Respondent had received proper notice of the hearing and appeared at the hearing. James Rocco, Staff Attorney II of the Department's Legal Division, presented the administrative complaint before the Board. At the administrative hearing, the Board heard arguments and evidence from the Respondent. James Rocco, Staff Attorney II of the Department's Legal Division, presented the administrative complaint before the Board, including arguments and evidence from the Department that the Respondent violated certain provisions of Chapter 393 of the Connecticut General Statutes and associated regulations. The Board did not reach a conclusion

by the end of said administrative hearing, instead closing the administrative record and continuing the matter for deliberations.

On August 13, 2025, pursuant to statute, the Heating, Piping, Cooling, and Sheet Metal Work Board ("Board") convened via the Microsoft Teams online platform to deliberate and approve findings of fact, conclusions of law, and orders regarding the administrative hearing referenced above. A majority of the Board members voted to approve the following Findings of Fact, Conclusions of Law, and Order as the Board's Proposed Final Decision and Order after reviewing the entire record, hearing testimony and argument, and receiving any exhibits.

FINDINGS OF FACT

Case No. 2023-202

1. At all relevant times herein, Respondent held a Heating, Piping and Cooling Unlimited Contractor's license, no. HTG.0408974-S1, that went inactive due to non-renewal of the credential on August 31, 2024.
2. At all relevant times herein, Respondent held a Heating, Piping and Cooling Limited Contractor's license, no. HTG.0406859-S9, that went inactive due to non-renewal of the credential on August 31, 2021.
3. At all relevant times herein, Respondent held a Home Improvement Contractor's Registration, no. HIC.0648699, that went inactive due to non-renewal of the credential on March 31, 2024.
4. At all relevant times herein, Respondent was the sole member, operator, and contractor of record of 4U Heating & Cooling Services LLC with a principal place of business at 249 Research Dr. Ste 5, Milford, CT 06460.
5. At all relevant times herein, Respondent represented himself as the contractor of record for CT Heat Pros LLC, owned and operated by Mr. Justin Lanno, with a principal place of business at 124 Westcott Road, Danielson, CT 06239.

6. On or about May 4, 2020, Christina Coulombe, received a quote from Mr. Justin Lanno at CT Heat Pros to installation of a "3 Ton Cooling System, 80k BTU 95% efficient Rheem Propane Furnace, Duct work" at her home located at 325 Ledge Road, Killingly, CT for a total of \$6,570.70.
7. On or about May 6, 2020, Christina Coulombe paid Justin Lanno at CT Heat Pros a deposit of an unknown amount.
8. On or about May 6, 2020, Christina Coulombe executed a document expressing the desire that "CT Heat Pros would like to pull a Mechanical permit for 325 Ledge Road in Killingly, CT." This document was signed by her, included the aforementioned scope of work quoted to her by Justin Lanno and included a picture of the Heating, Piping & Cooling Unlimited Contractor License #HTG.0408974-S1 belonging to the Respondent. The document was signed by the Respondent and included the following statement "Enrique Herazo (Contractor of record for CT Heat Pros)."
9. On or about May 14, 2020, Christina Coulombe paid Justin Lanno at CT Heat Pros an additional amount of \$2,178.90.
10. On or about May 21, 2020, Justin Lanno at CT Heat Pros applied for and received a Building Permit from the Town of Killingly Department of Building Safety and Inspection, No. 027510, for the aforementioned scope of work for Christina Coulombe at 325 Ledge Road, Killingly, CT. The Building Permit listed an Estimated Cost of \$6,570.70.
11. On or about May of 2020, an employee of CT Heat Pros named Josh, stated to Christina Coulombe that he "was an apprentice" performed the majority of the installation alone.
12. On or about May of 2020, an individual associated with CT Heat Pros named "Ed" performed the installation of the ventilation system.
13. On or about May 26, 2020, Ed and Josh from CT Heat Pros completed the installation at Christina Coulombe's residence.
14. On or about May 2020 to August 2020, the Assistant Building Official for the Town of Killingly, Paul Gazzola, provided a list of code corrections requested for the installation necessary to pass the mechanical inspection.

15. During all relevant times herein, the Respondent was acting as the contractor of record for his own mechanical contracting company 4U Heating & Cooling Services LLC while simultaneously representing that he was the contractor of record for CT Heat Pros LLC.

16. During all relevant times herein, despite his license number being on file as the contractor of record for CT Heat Pros LLC and being used to obtain the building permit from the Town of Killingly, the Respondent never performed work on this installation, never supervised performance of the installation by other individuals, and never visited the property.

17. At all relevant times herein, the Respondent never returned any of the payments back to Christina Coulombe despite the job remaining incomplete.

Case No. 2023-204

18. At all relevant times herein, Respondent held a Heating, Piping and Cooling Unlimited Contractor's license, no. HTG.0408974-S1, that went inactive due to non-renewal of the credential on August 31, 2024.

19. At all relevant times herein, Respondent held a Heating, Piping and Cooling Limited Contractor's license, no. HTG.0406859-S9, that went inactive due to non-renewal of the credential on August 31, 2021.

20. At all relevant times herein, Respondent held a Home Improvement Contractor's Registration, no. HIC.0648699, that went inactive due to non-renewal of the credential on March 31, 2024.

21. At all relevant times herein, Respondent was the sole member, operator, and contractor of record of 4U Heating & Cooling Services LLC with a principal place of business at 249 Research Dr. Ste 5, Milford, CT 06460.

22. At all relevant times herein, Respondent represented himself as the contractor of record for CT Heat Pros LLC, owned and operated by Mr. Justin Lanno, with a principal place of business at 124 Westcott Road, Danielson, CT 06239.

23. On or about May 21, 2020, CT Heat Pros provided Olga and Dimitrios Fotos an estimate for installation of the following, "5 Ton Rheem AC System, 60 Gallon HWH, 115k BTU 95% Rheem Gas Furnace, Duct Work, Permit Fees, Gas Line" for a total cost of \$15,162.68, at their unopened restaurant, Longo's Pizza Shop, located at 628 Norwich Rd., Plainfield, CT 06374.
24. On or about May 27, 2020, CT Heat Pros obtained a building permit from the Building Department of the Town of Plainfield for the aforementioned installation. The heating contractor listed on the building permit is "Enrique Herazo, License # HGT.0408974-S1." The applicant listed on the building permit is "CT Heat Pros" and the name and signature of the signatory on the building permit application are those of Enrique Herazo.
25. On or about September 1, 2020, CT Heat Pros obtained a second building permit from the Building Department of the Town of Plainfield for "install kitchen vent hood." The heating contractor listed on the building permit is "Enrique Herazo, License # HGT.0408974-S1." The applicant listed on the building permit is "CT Heat Pros" and the name and signature of the signatory on the building permit application are those of Justin Lanno. No written documentation was ever provided to Olga or Dimitrios Fotos to corroborate the scope of work or cost of this additional work that required an additional building permit.
26. On or about May 2020 to November 2020, Olga and Dimitrios Fotos paid CT Heat Pros an unknown amount and CT Heat Pros partially performed the installation pursuant to both the first and second building permits incorrectly.
27. During all relevant times herein, despite his license number being on file as the contractor of record for CT Heat Pros LLC and being used to obtain the building permit from the Town of Plainfield, the Respondent never performed work on this installation, never supervised performance of the installation by other individuals, and never visited the property.
28. At all relevant times herein, neither the Respondent nor any representative from CT Heat Pros refunded any amount to Olga and Dimitrios Fotos despite the job being incomplete.
29. On or about November 20, 2022, Olga and Dimitrios Fotos entered into an agreement with LaPorte & Sons Plumbing and Heating with a principal place of business of 32 Lovers Lane Plainfield, CT 06374, License # 208234 for the repair and replacement of the work performed by CT Heat Pros. The scope of work performed by LaPorte & Sons Plumbing and Heating was as follows, "Remove and Replace an AC

Compressor, AC Compressor (2), HVAC System Installation, HVAC Ductwork Installation, Thermostat, Zoning System,” for a total price of \$25,100.00.

30. At all relevant times herein, Olga and Dimitrios Fotos paid LaPorte & Sons Plumbing and Heating the total quoted price of \$25,100.00 to complete the repair and replacement of the work performed by CT Heat Pros.

Case No. 2024-28

31. At all relevant times herein, Respondent held a Heating, Piping and Cooling Unlimited Contractor’s license, no. HTG.0408974-S1, that went inactive due to non-renewal of the credential on August 31, 2024.

32. At all relevant times herein, Respondent held a Heating, Piping and Cooling Limited Contractor’s license, no. HTG.0406859-S9, that went inactive due to non-renewal of the credential on August 31, 2021.

33. At all relevant times herein, Respondent held a Home Improvement Contractor’s Registration, no. HIC.0648699, that went inactive due to non-renewal of the credential on March 31, 2024.

34. At all relevant times herein, Respondent was the sole member, operator, and contractor of record of 4U Heating & Cooling Services LLC with a principal place of business at 249 Research Dr. Ste 5, Milford, CT 06460.

35. At all relevant times herein, Respondent represented himself as the contractor of record for CT Heat Pros LLC, owned and operated by Mr. Justin Lanno, with a principal place of business at 124 Westcott Road, Danielson, CT 06239.

36. During the course of its investigation, the Department found that the Respondent has twenty-five (25) open complaints on file with the Department between 2023 and 2024 involving work for which the Respondent was the signatory on the Building Permit that was performed by unlicensed individuals employed by CT Heat Pros.

CONCLUSIONS OF LAW

The Respondent violated all or part of the following provisions of the Connecticut General Statutes and Regulations of Connecticut State Agencies:

1. Connecticut General Statutes Section 21a-9(c)(3) when he illegally used or transferred his license, registration or certificate issued by the board, commission or commissioner to CT Heat Pros and Mr. Justin Lanno for the purpose of performing unlicensed heating, piping and cooling work; and
2. Regulations of Connecticut State Agencies Section 20-332-16(b), when he obtained permits for CT Heat Pros and Mr. Justin Lanno while not the direct, regular, full-time contractor of record.

FINAL ORDER

The following Final Order by the Board is hereby recommended on the basis of the record concerning the above-captioned matter:

IT IS HEREBY ORDERED that the S-1 Unlimited Contractor's License no. HTG.0408974-S1 and the S-9 Limited Contractor's License no. HTG.0406859-S9 held by, or attributed to, the Respondent be revoked for illegally transferring his license in violation of Connecticut General Statutes Section 21a-9(c)(3); and for obtaining permits for an unlicensed contractor while not the direct, regular, and full-time contractor of record in violation of Regulations of Connecticut State Agencies Sec. 20-332-16(b).

IT IS FURTHER ORDERED that the Respondent be assessed a civil penalty of three thousand dollars (\$3,000.00) in relation to case no. 2023-202 for illegally using or transferring his license, registration, or certificate issued by the board, commission or commissioner in violation of Connecticut General Statutes Sec. 21a-9(c)(3);

IT IS FURTHER ORDERED that the Respondent be assessed a civil penalty of three thousand dollars (\$3,000.00) in relation to case no. 2023-202 for obtaining permits for a person or company while not the direct, regular, full-time contractor of record in violation of Regulations of Connecticut State Agencies Sec. 20-332-16 (b);

IT IS FURTHER ORDERED that the Respondent be assessed a civil penalty of three thousand dollars (\$3,000.00) in relation to case no. 2023-204 for illegally using or transferring his license, registration, or certificate issued by the board, commission or commissioner in violation of Connecticut General Statutes Sec. 21a-9(c)(3);

IT IS FURTHER ORDERED that the Respondent be assessed a civil penalty of three thousand dollars (\$3,000.00) in relation to case no. 2023-204 for obtaining permits for a person or company while not the direct, regular, full-time contractor of record in violation of Regulations of Connecticut State Agencies Sec. 20-332-16(b);

IT IS FINALLY ORDERED that the Respondent be ordered to pay restitution to the complainants in case no. 2023-204, Olga and Dimitrios Fotos, in the amount equal to the cost of replacement value of repair and replacement of the incomplete heating and cooling system, \$15,162.68.

HEREOF FAIL NOT, UNDER PENALTY OF LAW

Dated at Hartford, Connecticut this 24 ^{October} ~~September~~, 2025.

STATE OF CONNECTICUT
HEATING, PIPING AND COOLING WORK BOARD

Robert H. Barrieau
Robert Barrieau, Chairman

Acknowledged and agreed to pursuant to Connecticut General Statutes sections 21a-7 and 21a-9.

Bryan T. Cafferelli
Bryan T. Cafferelli - Commissioner
Department of Consumer Protection
450 Columbus Avenue, Suite 901
Hartford, CT 06103-1940