



**DIVISION OF LICENSING**

450 Columbus Boulevard, Suite 302, Hartford, Connecticut 06103  
 Phone (800)282-6063 or (860)500-4450 Fax (860)326-0552  
 Email: [oc.licensing@ct.gov](mailto:oc.licensing@ct.gov) Website: [www.ctoec.org](http://www.ctoec.org)

**CHILD CARE CENTER/GROUP CHILD CARE HOME  
 INVESTIGATION**

Program Name	TVCCA LITTLE LEARNERS/HEAD START- NEW LONDON				License Number	DCCC.15931		Date of Inspection	01/22/2026		
					Expiration Date	7/31/2029		Time of Inspection	08:00 AM		
Address	387 BAYONET ST NEW LONDON CT 06320-2603				Telephone	(860) 425-6536		Licensed Capacity	136		
					Hours of Operation	7:00 AM - 5:00 PM		Under Three Capacity	58		
Is this a Change of Address?	Yes?		No?	X	Days of Operation	Mon-Fri		Ages Served	6 - 12 weeks - years		
New Address					Night Hours	No	Summer Hours	Open	Weekend Hours	No	
					Program's Email	dpoirier@tvcca.org					
Operator	THAMES VALLEY COUNCIL FOR COMMUNITY ACTION INC				Director	ALEXANDRA FLECK					
Endorsements	Pre-School, School Age, Under Three				Name of Inspector	Dianna Wassenhove					
Numbers of Staff/Children Present	# Children Present under age 3	4	# Total Children Present	17	# of Staff Present	8	Purpose of Visit	Investigation 2026 - 32			

**SUBSTANTIATED VIOLATIONS**

Statute and/or Regulation and Description:	[19a-79-4a(d)(4)(D)]	028- Supervision
<p>Program not in compliance with ensuring the supervision of children at all times while indoors when a child was left in the hallway alone.</p>		
Statute and/or Regulation and Description:	[19a-79-5a(a)(3)(B)]	042- Parent notification of illness or injury
<p>Program not in compliance with ensuring parent notification of an illness/injury, incident/behavior when the program did not inform the parent immediately and waited until pick up time. When center policy states "A child is involved in an incident that is, or could be, reportable to either OEC or DCF (see OEC or DCF Reportable Incident Report for policy &amp; procedure).</p>		
Statute and/or Regulation and Description:		

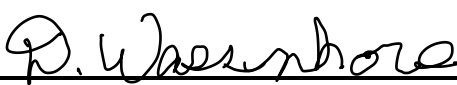

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<b>NOT SUBSTANTIATED or PENDING</b>	
<b>Statute and/or Regulation and Description:</b>	[19a-79-5a(a)(3)(A)] Not Substantiated                      041- Injury, Illness, Incident, Accident reports
The regulation regarding illness/accident reports was found to be in compliance during this visit. Copy of incident report was given to parent and copy obtained in investigation.	
<b>Statute and/or Regulation and Description:</b>	


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**DISCUSSIONS/COMMENTS**

1. Ensure all reports to parents have all the required details of the incident completed before parent is given a copy of the report.

Were Violations cited during this visit? Y or N?	<b>Yes</b>	<b>NOTE:</b> * It is the operator's responsibility to ensure compliance with all local codes and ordinances.
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Signature of OEC Representative			Signature of Person in Charge
Printed Name	<b>Dianna Wassenhove</b>	<b>Alexandra Fleck</b>	Printed Name
2 <sup>nd</sup> OEC Representative	<b>APPLICANTS:</b> You <i>MAY NOT OPERATE</i> until all requirements have been met and a license has been issued by the Agency.		
Printed Name	<b>THIS INSPECTION SHALL BE POSTED OR SHALL BE AVAILABLE FOR REVIEW UPON REQUEST.</b>		

	Written Corrective Action Plan due by: <b>02/05/2026</b>	<b>DIVISION OF LICENSING</b> 450 Columbus Boulevard, Suite 302, Hartford, Connecticut 06103 Phone (800)282-6063 or (860)500-4450 Fax (860)326-0552 Email: <a href="mailto:oc.licensing@ct.gov">oc.licensing@ct.gov</a> Website: <a href="http://www.ctoec.org">www.ctoec.org</a>
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OEC Representative's Email: <b>dianna.wassenhove@ct.gov</b>	CAP: <a href="https://www.ctoec.org/forms-documents/corrective-action-plan-and-resolving-disputed-violations.pdf">https://www.ctoec.org/forms-documents/corrective-action-plan-and-resolving-disputed-violations.pdf</a>
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