



**DIVISION OF LICENSING**

450 Columbus Boulevard, Suite 302, Hartford, Connecticut 06103  
 Phone (800)282-6063 or (860)500-4450 Fax (860)326-0552  
 Email: [oc.licensing@ct.gov](mailto:oc.licensing@ct.gov) Website: [www.ctoec.org](http://www.ctoec.org)

**CHILD CARE CENTER/GROUP CHILD CARE HOME  
 INVESTIGATION**

Program Name	YWCA ELMWOOD EARLY LEARNING CENTER				License Number	DCCC.13096		Date of Inspection	02/19/2026	
					Expiration Date	3/31/2026		Time of Inspection	07:50 AM	
Address	1106 NEW BRITAIN AVENUE- ELMWOOD COMMUNITY CENTER WEST HARTFORD CT 06110				Telephone	(860) 233-7906		Licensed Capacity	64	
					Hours of Operation	7:00 AM - 5:30 PM		Under Three Capacity	24	
Is this a Change of Address?		Yes?			No?	X		Days of Operation	Mon-Fri	
New Address					Night Hours	No	Summer Hours	Open	Weekend Hours	No
					Program's Email	jenc@ywcahartford.org				
Operator	YWCA HARTFORD REGION INC				Director	JENNINE CHUNG				
Endorsements	Pre-School, School Age, Under Three				Name of Inspector	Dianna Wassenhove				
Numbers of Staff/Children Present	# Children Present under age 3	4	# Total Children Present	7	# of Staff Present	2	Purpose of Visit	Investigation 2026-89		

**SUBSTANTIATED VIOLATIONS**

Statute and/or Regulation and Description:	[19a-79-3a(d)(2)-(7)]	011-Policies- complete, implemented
<p>Program not in compliance with maintaining policies when the center did not follow the Zero Tolerance Policy when two parents have been threatening staff and are still enrolled.</p>		
Statute and/or Regulation and Description:	[19a-79-4a(d)(4)(D)]	028- Supervision
<p>Program not in compliance with ensuring the supervision of children at all times while indoors when it was observed by the specialist that a staff laid on the floor when a parent walked ahead of the specialist and the parent had to look over the shelf to get the staffs attention. Children were not supervised when they could not be seen with staff laying behind a shelf.</p>		
Statute and/or Regulation and Description:		

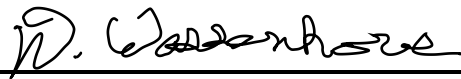

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<b>Statute and/or Regulation and Description:</b>	
<b>Statute and/or Regulation and Description:</b>	
<b>NOT SUBSTANTIATED or PENDING</b>	
<b>Statute and/or Regulation and Description:</b>	
<b>Statute and/or Regulation and Description:</b>	


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**DISCUSSIONS/COMMENTS**

Discussed the importance of taking immediate action when issues arise to help staff and families feel supported. \_A follow up inspection will be conducted for supervision as well a three month partial.

Were Violations cited during this visit? Y or N?	<b>Yes</b>	<b>NOTE:</b> * It is the operator's responsibility to ensure compliance with all local codes and ordinances.
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Signature of OEC Representative			Signature of Person in Charge
Printed Name	<b>Dianna Wassenhove</b>	<b>Jen Chung</b>	Printed Name
2 <sup>nd</sup> OEC Representative		<b>APPLICANTS:</b> You <i>MAY NOT OPERATE</i> until all requirements have been met and a license has been issued by the Agency.	
Printed Name		<b>THIS INSPECTION SHALL BE POSTED OR SHALL BE AVAILABLE FOR REVIEW UPON REQUEST.</b>	

	Written Corrective Action Plan due by: <b>03/05/2026</b>	<b>DIVISION OF LICENSING</b> 450 Columbus Boulevard, Suite 302, Hartford, Connecticut 06103 Phone (800)282-6063 or (860)500-4450 Fax (860)326-0552 Email: <a href="mailto:oc.licensing@ct.gov">oc.licensing@ct.gov</a> Website: <a href="http://www.ctoec.org">www.ctoec.org</a>
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OEC Representative's Email: <b>dianna.wassenhove@ct.gov</b>	CAP: <a href="https://www.ctoec.org/forms-documents/corrective-action-plan-and-resolving-disputed-violations.pdf">https://www.ctoec.org/forms-documents/corrective-action-plan-and-resolving-disputed-violations.pdf</a>
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