CONNECTICUT Early Childhood

DIVISION OF LICENSING
450 Columbus Boulevard, Suite 302, Hartford, Connecticut 06103
Phone (800)282-6063 or (860)500-4450 Fax (860)326-0552
Email: oec.licensing@ct.gov Website: www.ctoec.org

CHILD CARE CENTER/GROUP CHILD CARE HOME INVESTIGATION

Program Name	RIVER OAK ACADEMY					**License Number**	DCCC.70715	**Date of Inspection**	03/02/2026
						Expiration Date	6/30/2027	**Time of Inspection**	08:59 AM
Address	795 STRAITS TPKE WATERTOWN CT 06795-3320					**Telephone**	(959) 209-4284	**Licensed Capacity**	101
						Hours of Operation	6:30 AM – 6:00 PM	**Under Three Capacity**	36
Is this a Change of Address?	**Yes?**		**No?**	X		**Days of Operation**	Mon-Fri	**Ages Served**	6 weeks – 6 years
New Address						**Night Hours**	No	**Summer Hours** Open	**Weekend Hours** No
						Program's Email	bianca@riveroakacademy.com		
Operator	RIVER OAK ACADEMY LLC					**Director**	BIANCA SANTOS		
Endorsements	Pre-School, School Age, Under Three					**Name of Inspector**	Karen Hicks		
Numbers of Staff/Children Present	**# Children Present under age 3**	33	**# Total Children Present**	59	**# of Staff Present** 13	**Purpose of Visit**	Investigation 2026-152		

SUBSTANTIATED VIOLATIONS

Statute and/or Regulation and Description:	**[19a-79-5a(a)(4)]** **045- Video recordings- keep 30 days**

Program not in compliance with maintaining video recordings for a period of not less than 30 days when operator could not pull video for event 12 days ago.

Statute and/or Regulation and Description:	

Statute and/or Regulation and Description:	

Statute and/or Regulation and Description:	

Statute and/or Regulation and Description:	

Statute and/or Regulation and Description:	

Statute and/or Regulation and Description:	

Statute and/or Regulation and Description:	

NOT SUBSTANTIATED or PENDING

Statute and/or Regulation and Description:	**[19a-79-3a(b)(7)(A)]** **Not Substantiated**	**006-Child behavior management**

Insufficient evidence to support a regulatory violation.

Statute and/or Regulation and Description:	**[19a-79-5a(a)(3)(A)]** **Not Substantiated**	**041- Injury, Illness, Incident, Accident reports**

Observed injury report on file.

Statute and/or Regulation and Description:	

Statute and/or Regulation and Description:	

Statute and/or Regulation and Description:	

Statute and/or Regulation and Description:	

DISCUSSIONS/COMMENTS

Were Violations cited during this visit? Y or N?	Yes	**NOTE:** * It is the operator's responsibility to ensure compliance with all local codes and ordinances.

Signature of OEC Representative			Signature of Person in Charge
Printed Name	Karen Hicks	Karen Weid	Printed Name
2nd OEC Representative		**APPLICANTS:** You *MAY NOT OPERATE* until all requirements have been met and a license has been issued by the Agency.	
Printed Name		**THIS INSPECTION SHALL BE POSTED OR SHALL BE AVAILABLE FOR REVIEW UPON REQUEST.**	

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Written Corrective Action Plan due by: 03/16/2026

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OEC Representative's Email:	karen.hicks@ct.gov	CAP: https://www.ctoec.org/forms-documents/corrective-action-plan-and-resolving-disputed-violations.pdf