



DIVISION OF LICENSING

450 Columbus Boulevard, Suite 302, Hartford, Connecticut 06103
 Phone (800)282-6063 or (860)500-4450 Fax (860)326-0552
 Email: oc.licensing@ct.gov Website: www.ctoec.org

CHILD CARE CENTER/GROUP CHILD CARE HOME INVESTIGATION

Program Name	RIVER OAK ACADEMY					License Number	DCCC.70715		Date of Inspection	03/02/2026	
						Expiration Date	6/30/2027		Time of Inspection	08:59 AM	
Address	795 STRAITS TPKE WATERTOWN CT 06795-3320					Telephone	(959) 209-4284		Licensed Capacity	101	
						Hours of Operation	6:30 AM – 6:00 PM		Under Three Capacity	36	
Is this a Change of Address?		Yes?		No?	X	Days of Operation	Mon-Fri		Ages Served	6 weeks – 6 years	
New Address						Night Hours	No	Summer Hours	Open	Weekend Hours	No
						Program's Email	bianca@riveroakacademy.com				
Operator	RIVER OAK ACADEMY LLC					Director	BIANCA SANTOS				
Endorsements	Pre-School, School Age, Under Three					Name of Inspector	Karen Hicks				
Numbers of Staff/Children Present	# Children Present under age 3	33	# Total Children Present	59	# of Staff Present	13	Purpose of Visit	Investigation 2026-152			

SUBSTANTIATED VIOLATIONS

Statute and/or Regulation and Description:

[19a-79-5a(a)(4)]

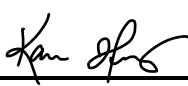
045- Video recordings- keep 30 days

Program not in compliance with maintaining video recordings for a period of not less than 30 days when operator could not pull video for event 12 days ago.

Statute and/or Regulation and Description:

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Statute and/or Regulation and Description:	
NOT SUBSTANTIATED or PENDING	
Statute and/or Regulation and Description:	[19a-79-3a(b)(7)(A)] Not Substantiated
006-Child behavior management	
Insufficient evidence to support a regulatory violation.	
Statute and/or Regulation and Description:	[19a-79-5a(a)(3)(A)] Not Substantiated
041- Injury, Illness, Incident, Accident reports	
Observed injury report on file.	

Statute and/or Regulation and Description:			
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Statute and/or Regulation and Description:			
DISCUSSIONS/COMMENTS			
Were Violations cited during this visit? Y or N?	Yes	NOTE: * It is the operator's responsibility to ensure compliance with all local codes and ordinances.	
Signature of OEC Representative			Signature of Person in Charge
Printed Name	Karen Hicks		 Karen Weid
2 nd OEC Representative			APPLICANTS: You <i>MAY NOT OPERATE</i> until all requirements have been met <u>and</u> a license has been issued by the Agency. THIS INSPECTION SHALL BE POSTED OR SHALL BE AVAILABLE FOR REVIEW UPON REQUEST.
Printed Name			
		Written Corrective Action Plan due by: 03/16/2026	DIVISION OF LICENSING 450 Columbus Boulevard, Suite 302, Hartford, Connecticut 06103 Phone (800)282-6063 or (860)500-4450 Fax (860)326-0552 Email: oc.licensing@ct.gov Website: www.ctoec.org
OEC Representative's Email: karen.hicks@ct.gov		CAP: https://www.ctoec.org/forms-documents/corrective-action-plan-and-resolving-disputed-violations.pdf	