


**DIVISION OF LICENSING**

450 Columbus Boulevard, Suite 302, Hartford, Connecticut 06103  
 Phone (800)282-6063 or (860)500-4450 Fax (860)326-0552  
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## CHILD CARE CENTER/GROUP CHILD CARE HOME INVESTIGATION

<b>Program Name</b>	BRIGHT HORIZONS AT GREENWICH				<b>License Number</b>	DCCC.70623		<b>Date of Inspection</b>	03/16/2026	
					<b>Expiration Date</b>	9/30/2029		<b>Time of Inspection</b>	10:38 AM	
<b>Address</b>	75 HOLLY HILL LN GREENWICH CT 06830-6098				<b>Telephone</b>	(203) 413-1800		<b>Licensed Capacity</b>	122	
					<b>Hours of Operation</b>	7:30 AM – 6:00 PM		<b>Under Three Capacity</b>	64	
<b>Is this a Change of Address?</b>	<b>Yes?</b>		<b>No?</b>	<b>X</b>	<b>Days of Operation</b>	Mon-Fri		<b>Ages Served</b>	6 – 12 weeks – years	
<b>New Address</b>					<b>Night Hours</b>	No	<b>Summer Hours</b>	Open	<b>Weekend Hours</b>	No
					<b>Program's Email</b>	Carey.berry@brighthorizons.com				
<b>Operator</b>	BRIGHT HORIZONS CHILDREN'S CENTERS LLC				<b>Director</b>	CARY BERRY				
<b>Endorsements</b>	Pre-School, School Age, Under Three				<b>Name of Inspector</b>	Karen Hicks				
<b>Numbers of Staff/Children Present</b>	<b># Children Present under age 3</b>	36	<b># Total Children Present</b>	64	<b># of Staff Present</b>	13	<b>Purpose of Visit</b>	Investigation 2026-202		

### SUBSTANTIATED VIOLATIONS

<b>Statute and/or Regulation and Description:</b>	[19a-79-4a(d)(4)(D)]	028- Supervision
<p>Program not in compliance with ensuring the supervision of children at all times while indoors when child was left unattended in bathroom and accidentally forgotten when the class had to leave the classroom when the fire alarm went off for the building. Child was unattended for 1-2 minutes in the time it took to get the children to the appropriate meeting place.</p>		
<b>Statute and/or Regulation and Description:</b>	[19a-79-5a(a)(3)(A)]	041- Injury, Illness, Incident, Accident reports
<p>Program not in compliance with maintaining current/complete injury, illness, incident, accident reports for children when a written report was not available for OEC review upon request.</p>		
<b>Statute and/or Regulation and Description:</b>		

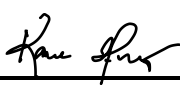

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<b>NOT SUBSTANTIATED or PENDING</b>	
<b>Statute and/or Regulation and Description:</b>	[19a-79-3a(b)(6)] Not Substantiated                      005-Annual policy training for program staff
The regulation regarding annual policy training for staff was found to be in compliance during this visit.	
<b>Statute and/or Regulation and Description:</b>	[19a-79-3a(d)(2)-(7)] Not Substantiated                      011-Policies- complete, implemented
Insufficient evidence that staff failed to implement the emergency evacuation policy.	


<b>Statute and/or Regulation and Description:</b>	
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**DISCUSSIONS/COMMENTS**

Half wall prevents staff from seeing a child on the toilet if not directly observing from the diaper table or inside the bathroom. Review supervision in that area and consider a verbal count announced out loud prior to evacuating children from classroom during emergencies.

Were Violations cited during this visit? Y or N?	<b>Yes</b>	<b>NOTE:</b> * It is the operator's responsibility to ensure compliance with all local codes and ordinances.
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Signature of OEC Representative			Signature of Person in Charge
Printed Name	Karen Hicks	Carey Berry	Printed Name
2 <sup>nd</sup> OEC Representative		<b>APPLICANTS:</b> You <i>MAY NOT OPERATE</i> until all requirements have been met and a license has been issued by the Agency.	
Printed Name		<b>THIS INSPECTION SHALL BE POSTED OR SHALL BE AVAILABLE FOR REVIEW UPON REQUEST.</b>	

	Written Corrective Action Plan due by: <b>03/30/2026</b>	<b>DIVISION OF LICENSING</b> 450 Columbus Boulevard, Suite 302, Hartford, Connecticut 06103 Phone (800)282-6063 or (860)500-4450 Fax (860)326-0552 Email: <a href="mailto:oc.licensing@ct.gov">oc.licensing@ct.gov</a> Website: <a href="http://www.ctoec.org">www.ctoec.org</a>
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OEC Representative's Email: <b>karen.hicks@ct.gov</b>	CAP: <a href="https://www.ctoec.org/forms-documents/corrective-action-plan-and-resolving-disputed-violations.pdf">https://www.ctoec.org/forms-documents/corrective-action-plan-and-resolving-disputed-violations.pdf</a>
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