

**STATE OF CONNECTICUT
OFFICE OF EARLY CHILDHOOD
LEGAL DIVISION**

CONSENT ORDER

IN THE MATTER OF:

**YWCA of New Britain, Inc.
YWCA of New Britain Childcare Center
Child Care Center License # 13507**

WHEREAS, YWCA of New Britain, Inc. of New Britain, Connecticut (“Operator”), has been issued license # 13507 to operate a Child Care Center named YWCA of New Britain Childcare Center located at 19 Franklin Square, New Britain, Connecticut (“Facility”) by the Connecticut Office of Early Childhood (“Agency”) pursuant to General Statutes § 19a-80(b);

WHEREAS, Tracey A. Madden-Hennessey is the Legal Representative of the Operator and therefore is duly authorized and empowered to act on behalf of the Operator and to bind the Operator to the terms and conditions contained in this Consent Order;

WHEREAS, the Operator denies that the violations contained in the draft Statement of Charges dated October 6, 2025 (attached hereto as Exhibit A) and Amended draft Statement of Charges dated December 11, 2025 (attached hereto as Exhibit B) did occur;

WHEREAS, the foregoing acts referenced in the draft Statement of Charges and Amended draft Statement of Charges, if proved, could constitute grounds for disciplinary action pursuant to General Statutes § 19a-84, taken in conjunction with §§ 19a-79-1a et seq. of the Regulations of Connecticut State Agencies;

WHEREAS, the parties desire to fully resolve the matter without further proceeding and the Operator agrees to implement certain actions, as set forth below, in addition to its ongoing compliance with all applicable statutes and regulations;

WHEREAS, this Consent Order embodies the entire agreement of the parties with respect to the subject matter involved herein. All previous communications and agreements, with regard to the subject matter of this Consent Order, whether oral or written, between the parties are superseded unless expressly incorporated herein or made a part hereof; and

WHEREAS, the Operator, in consideration of this Consent Order, has chosen not to contest the above citations before a hearing officer and further agrees that this Consent Order shall have the same effect as if ordered after a full hearing pursuant to § 19a-84.

THEREFORE, pursuant to General Statutes § 4-177, the Operator hereby stipulates and agrees to the following:

1. This Consent Order fully and completely resolves the citations referenced above without any further proceeding.

2. The acts referred to in the draft Statement of Charges (Exhibit A) and Amended draft Statement of Charges (Exhibit B) shall be deemed true in any subsequent disciplinary proceeding or determination before the Agency in which (1) the Operator's compliance with this same Consent Order is at issue, or (2) the Operator's compliance with any state or federal statute and/or regulation related to the provision of child care services is at issue.
3. The Operator waives its right to a hearing on the merits of this matter.
4. This Consent Order and terms set forth herein are not subject to reconsideration, collateral attack, or judicial review under any form or in any forum, including any right of review under the Uniform Administrative Procedure Act, Chapter 368a of the Statutes, or Regulations that exist at the time the agreement is executed or may become available in the future, provided that this stipulation shall not deprive the Operator of any other rights that it may have under the laws of the State of Connecticut or of the United States.
5. This Consent Order is a revocable offer of settlement that may be modified by mutual agreement or withdrawn at any time prior to its being signed by the Commissioner of Connecticut Office of Early Childhood or his/her designee.
6. This Consent Order is a matter of public record and will be reported in accordance with state and federal laws and/or regulations and Agency policy. The Consent Order may be posted on the Agency's website.
7. Any extension of time or grace period granted by the Agency for any condition of this Consent Order shall not be a waiver or preclude the Agency's right to take action at a later time. The Agency shall not be required to grant future extensions of time or grace periods.
8. For a period of three years from the effective date of this Consent Order, the Operator's infant/toddler capacity shall be reduced to 34 infants and toddlers, thereby reducing the Operator's overall capacity to 354 children. The Operator agrees that it will not seek an increase in overall capacity for the three year period.
9. For a period of three years from the effective date of this Consent Order, the Operator shall ensure that all newly hired program staff, as that term is defined in the Regulations, receive certification in first aid and CPR within three months of hire, unless they have already received certification as permitted under the Agency's statutes and regulations. The Operator shall maintain documentation of such certifications at the facility for Agency review.
10. For a period of three years from the effective date of this Consent Order, the Operator shall ensure that all program staff, as that term is defined in the Regulations, with first aid and CPR certifications complete a bi-annual refresher course from an organization specified in General Statutes § 19a-79 or New Britain Emergency Medical Services (EMS). The Operator shall maintain documentation of the outline and/or agenda of such refresher course at the facility for Agency review.
11. For a period of three years from the effective date of this Consent Order, the Operator shall ensure that the designated director is on-site at the facility for 60% of the hours that the child care program is in operation on a weekly basis. If the designated director is unable to be onsite a

sufficient number of hours to satisfy the condition, it is permissible for the director's designee to satisfy the outstanding onsite hours. However, it is the intent of the parties that the designated director makes all efforts to be onsite 60% of the time, with the understanding that extenuating circumstances may cause the designated director to be unavailable and/or the designated director may take time off that could reduce his/her availability. The Operator shall maintain documentation of attendance for the designated director and/or the director's designee at the Facility, and documentation of the reason for any onsite absence (e.g., vacation, sick, training) by the designated director for Agency review.

12. For a period of three years from the effective date of this Consent Order, the Operator shall ensure that the designated director (or the director's designee in the absence of the director) conduct in-person observations of each room in the Facility for at least 30 minutes per week and shall review 30 minutes of video per week from each room in the Facility to ensure that staff are acting in compliance with the Regulations and following the Facility's policies and procedures. The Operator shall maintain appropriate documentation to verify such reviews at the Facility for Agency review. Such documentation shall include, but not be limited to, date, time start/end, identification of room by number or name, observations, and follow-up by the director with any noted non-compliance by staff.
13. For a period of three years from the effective date of this Consent Order, the Operator shall notify the Agency of changes in the designated director no later than one business day after the change.
14. Within one month of the effective date of this Consent Order, the Operator shall contract with a registered dietitian or educational consultant to conduct bi-monthly (for avoidance of doubt, bi-monthly means every other month or six observations per year) in-person observations of each room in the Facility during mealtimes for a period of two years to ensure compliance with the Operator's policies and procedures related to food service, safety, and mealtimes. The first observation shall be conducted within two months of the effective date of this Consent Order. The Operator's Chief Program Officer shall be present at all in-person observations. Within two weeks after each observation, the registered dietitian or educational consultant shall submit a written evaluation with recommendations and timelines for improvement to the Chief Program Officer. For a period of two years from the effective date of this Consent Order, the Operator shall implement all of the registered dietitian's or educational consultant's recommendations and timelines unless prior approval from the Agency has been obtained excusing compliance. The Operator shall maintain documentation of the contract, required attendance, observations, written evaluations, and written verification of implementation at the Facility for Agency review.
15. For a period of three years from the effective date of this Consent Order, the Operator shall make a paper copy of the weekly menu available to parents by placing copies in a conspicuous area, available to parents, in each classroom.
16. The Operator shall pay a civil penalty of \$3,000 (three thousand and 00/100 dollars) for failure to comply with the Regulations, due and payable upon the Operator's signing this Consent Order. The Operator shall submit the payment by check payable to "Treasurer, State of Connecticut" and mail to: Connecticut Office of Early Childhood, Legal Division, 450 Columbus Blvd., Suite 303, Hartford, CT 06103, Attention: MaryBeth Misluk, Staff Attorney.

- 17. Any violation of the terms of this Consent Order shall constitute grounds for the Agency to take other appropriate action against the license.
- 18. Legal notice of any action shall be deemed sufficient if sent to the Operator’s last address of record, as reported by the Licensee to the Connecticut Office of Early Childhood Division of Licensing.
- 19. This Consent Order is effective upon the signature of the Commissioner’s designee if a hearing has not been scheduled or by the Commissioner if a hearing has been scheduled, at which time it shall become final and an Order of the Commissioner of the Connecticut Office of Early Childhood.
- 20. The terms of this Consent Order shall be binding upon and enforceable against the Legal Operator’s successors and assigns, as provided by law.
- 21. The Operator has had the opportunity to consult with an attorney prior to signing this Consent Order.

IN WITNESS WHEREOF, the parties hereto, which have caused this Order to be executed by their respective officers and officials, declare the execution of this Consent Order to be their free act and deed. Tracey A. Madden-Hennessey represents that he/she is authorized to sign this Consent Order on behalf of the Operator and bind the Operator to the terms and conditions contained in this Consent Order.

OPERATOR
YWCA of New Britain, Inc.

CONNECTICUT OFFICE OF EARLY CHILDHOOD
Elena Trueworthy, Commissioner

By: 
Tracey A. Madden-Hennessey

By: _____
Elizabeth Proietti, Director
Division of Licensing

Date Signed: 4/20/26

Date Signed: 4/23/2026

First Class Mail
Certified mail

EXHIBIT A

October 6, 2025

DRAFT
NOTICE OF PROPOSED LICENSURE ACTION AND
STATEMENT OF CHARGES

IN THE MATTER OF:

YWCA of New Britain, Inc.
c/o Tracey A. Madden-Hennessey
Legal Representative
19 Franklin Square
New Britain, CT 06051

RE: YWCA of New Britain Childcare Center
19 Franklin Square
New Britain, CT 06051
Child Care Center License # 13507

Pursuant to General Statutes § 19a-84 and § 19a-79-2a (d) of the Regulations of Connecticut State Agencies (“Regulations”), the Connecticut Office of Early Childhood (“Agency”) hereby provides notice of its intent to seek revocation or other disciplinary action as the Agency deems appropriate and consistent with the law against the above named Child Care Center license based on the following charges:

1. YWCA of New Britain, Inc. of New Britain, Connecticut (“Operator”) is, and has been at all times referenced in this Statement of Charges, the holder of Connecticut Child Care Center License # 13507 and, as such, is responsible for compliance with the requirements of §§ 19a-79-1a through 19a-79-13 of the Regulations.
2. Tracey A. Madden-Hennessey is the legal representative of the Operator.

CASE 2025-827

3. As a result of an investigation that commenced on or about July 30, 2025, the Agency found that the Operator failed to meet the requirements for the administration of a child care center based on one or more of the following:
 - a. The Operator failed to ensure the safety, health, and development of the children in violation of § 19a-79-3a (a) of the Regulations when:
 - (1) food served to toddler-age children was not cut into pieces one-half inch (1/2”) in diameter or less; and/or
 - (2) toddler-age children were not removed from the immediate area of a medical emergency and/or to a safe location during a medical emergency for approximately ten (10) minutes;
 - b. The Operator failed to uphold its responsibility for the overall management and operation of the child care center when it did not implement multiple policies and procedures, including but not limited to, the

Operator's supervision policy, general operating policy regarding food preparation, and/or medical emergency policy in violation of § 19a-79-3a (b) of the Regulations;

- c. The Operator failed to provide services to meet the developmental needs of the children in violation of § 19a-79-3a (b) (2) of the Regulations when:
 - (1) food served to toddler-age children was not cut into pieces one-half inch (1/2") in diameter or less; and/or
 - (2) toddler-age children were not removed from the immediate area of a medical emergency and/or to a safe location during a medical emergency for approximately ten (10) minutes;
 - d. The Operator engaged in and/or allowed neglectful treatment of children in violation of § 19a-79-3a (b) (7) (C) of the Regulations when:
 - (1) food served to toddler-age children was not cut into pieces one-half inch (1/2") in diameter or less;
 - (2) first aid and/or CPR procedures were not properly administered during a medical emergency;
 - (3) adequate supervision for toddler-age children during mealtimes was not provided where staff did not sit or engage with the children; and/or
 - (4) 911 was not immediately called in response to a life-threatening medical emergency; and/or
 - e. The Operator failed to implement its supervision, general operating policy regarding food preparation, and/or medical emergency policies when:
 - (1) 911 was not immediately called in response to a life-threatening medical emergency in violation of § 19a-79-3a (d) (4) (A) of the Regulations;
 - (2) staff did not sit and/or engage with toddler-age children during meal times in violation of § 19a-79-3a (d) (5) of the Regulations; and/or
 - (3) food was not cut into pieces no larger than one quarter inch (1/4") square for infants and one-half inch (1/2") square for toddler/twos, according to each child's chewing and swallowing capability in violation of § 19a-79-3a (d) (6) of the Regulations.
4. As a result of an investigation that commenced on or about July 30, 2025, the Agency found that the Operator failed to meet the requirements for staffing and consultants in one or more of the following ways:
- a. Children were not supervised at all times where staff did not sit and/or engage with toddler-age children during meal times in violation of § 19a-79-4a (d) (4) (D); and/or
 - b. Staff trained in first aid and/or CPR did not respond appropriately to all medical emergencies and/or situations requiring first aid when first aid and/or CPR procedures were not properly implemented during a medical emergency in violation of § 19a-79-4a (f) of the Regulations.
5. As a result of an August 27, 2025 follow-up visit to the July 30, 2025 investigation, the Agency found that the Operator failed to meet the requirements for the administration of a child care center in one or more of the following ways:
- a. The Operator's policies, plans and procedures were not implemented in violation of § 19a-79-3a (d) of the Regulations as follows:
 - (1) the Operator's Feeding and Supervision Policy was not implemented when:

- i. two qualified staff members were not present in the room during all meal and snack times where only one staff was observed in Toddler 1 while children were eating breakfast;
 - ii. at least one staff member was not seated with the children while eating breakfast in Toddler 1;
 - iii. staff did not maintain direct visual contact with all children while eating breakfast in Toddler 1; and/or
 - iv. staff did not position themselves to be able to see all children's faces while eating breakfast in Toddler 1;
 - (2) The Operator's Supervision Policy was not implemented when staff in the Infant room did not position themselves in such a way to be able to see all children;
 - b. The Operator did not notify parents of changes to policies, plans and procedures within five days of the changes in violation of § 19a-79-3a (d) of the Regulations; and/or
 - c. Current menus were not posted in a conspicuous place, accessible to the public, when an outdated menu was observed in the Jaguars classroom in violation of § 19a-79-3a (e) (3) of the Regulations.
6. As a result of an August 27, 2025 follow-up visit to the July 30, 2025 investigation, the Agency found that the Operator failed to meet the requirements for the under three endorsement when the proper staff to child ratio of one staff for every four children or fraction thereof who are under the age of two years was not implemented where one staff was observed with five children, including at least one child under the age of two years in violation of § 19a-79-10 (c) (2) of the Regulations.
7. As a result of an August 29, 2025 follow-up visit to the July 30, 2025 investigation, the Agency found that the Operator failed to meet the requirements for staffing and consultants when four staff listed on the attendance sheet lacked completed comprehensive background checks (i.e., either "work supervised" or "current" status in BCIS) in violation of § 19a-79-4a (b) of the Regulations.
8. As a result of an August 29, 2025 follow-up visit to the July 30, 2025 investigation, the Agency found that the Operator failed to meet the requirements for record keeping when a review of the Operator's records revealed that:
- a. The Operator did not maintain on the licensed premises and/or produce upon request and/or provide to the parent(s) no later than the next business day a written report of injuries and accidents that result in an injury to a child enrolled at the facility that occur as part of the child care program and/or an incident that is required to be reported to the Department of Children and Families where the Operator did not create a written report of a choking incident that resulted in death at the program on July 29, 2025 in violation of § 19a-79-5a (a) (3) (A) of the Regulations; and/or
 - b. The health record for one child with special health care needs was incomplete where it lacked an individual plan of care for a weighted blanket in violation of § 19a-79-5a (a) (2) (E) of the Regulations.
9. As a result of an August 29, 2025 follow up visit to the July 30, 2025 investigation, the Agency found that the Operator failed to meet the requirements for the administration of a child care center and/or health and safety when menus were not posted one week in advance, in a conspicuous place in violation of §§ 19a-79-3a (e) (3) and/or 19a-79-6a (a) (4) of the Regulations.

First Class Mail
Certified mail

EXHIBIT B

December 11, 2025

**AMENDED DRAFT
NOTICE OF PROPOSED LICENSURE ACTION AND
STATEMENT OF CHARGES**

IN THE MATTER OF:

**YWCA of New Britain, Inc.
c/o Tracey A. Madden-Hennessey
Legal Representative
19 Franklin Square
New Britain, CT 06051**

**RE: YWCA of New Britain Childcare Center
19 Franklin Square
New Britain, CT 06051
Child Care Center License # 13507**

Pursuant to General Statutes § 19a-84 and § 19a-79-2a (d) of the Regulations of Connecticut State Agencies (“Regulations”), the Connecticut Office of Early Childhood (“Agency”) hereby provides notice of its intent to seek revocation or other disciplinary action as the Agency deems appropriate and consistent with the law against the above named Child Care Center license based on the following charges:

1. YWCA of New Britain, Inc. of New Britain, Connecticut (“Operator”) is, and has been at all times referenced in this Statement of Charges, the holder of Connecticut Child Care Center License # 13507 and, as such, is responsible for compliance with the requirements of §§ 19a-79-1a through 19a-79-13 of the Regulations.
2. Tracey A. Madden-Hennessey is the legal representative of the Operator.

CASE 2025-827

3. As a result of an investigation that commenced on or about July 30, 2025, the Agency found that the Operator failed to meet the requirements for the administration of a child care center based on one or more of the following:
 - a. The Operator failed to ensure the safety, health, and development of the children in violation of § 19a-79-3a (a) of the Regulations when:
 - (1) food served to toddler-age children was not cut into pieces one-half inch (1/2”) in diameter or less; and/or
 - (2) toddler-age children were not removed from the immediate area of a medical emergency and/or to a safe location during a medical emergency for approximately ten (10) minutes;
 - b. The Operator failed to uphold its responsibility for the overall management and operation of the child care center when it did not implement multiple policies and procedures, including but not limited to, the

Operator's supervision policy, general operating policy regarding food preparation, and/or medical emergency policy in violation of § 19a-79-3a (b) of the Regulations;

- c. The Operator failed to provide services to meet the developmental needs of the children in violation of § 19a-79-3a (b) (2) of the Regulations when:
 - (1) food served to toddler-age children was not cut into pieces one-half inch (1/2") in diameter or less; and/or
 - (2) toddler-age children were not removed from the immediate area of a medical emergency and/or to a safe location during a medical emergency for approximately ten (10) minutes;
 - d. The Operator engaged in and/or allowed neglectful treatment of children in violation of § 19a-79-3a (b) (7) (C) of the Regulations when:
 - (1) food served to toddler-age children was not cut into pieces one-half inch (1/2") in diameter or less;
 - (2) first aid and/or CPR procedures were not properly administered during a medical emergency;
 - (3) adequate supervision for toddler-age children during mealtimes was not provided where staff did not sit or engage with the children; and/or
 - (4) 911 was not immediately called in response to a life-threatening medical emergency; and/or
 - e. The Operator failed to implement its supervision, general operating policy regarding food preparation, and/or medical emergency policies when:
 - (1) 911 was not immediately called in response to a life-threatening medical emergency in violation of § 19a-79-3a (d) (4) (A) of the Regulations;
 - (2) staff did not sit and/or engage with toddler-age children during meal times in violation of § 19a-79-3a (d) (5) of the Regulations; and/or
 - (3) food was not cut into pieces no larger than one quarter inch (1/4") square for infants and one-half inch (1/2") square for toddler/twos, according to each child's chewing and swallowing capability in violation of § 19a-79-3a (d) (6) of the Regulations.
4. As a result of an investigation that commenced on or about July 30, 2025, the Agency found that the Operator failed to meet the requirements for staffing and consultants in one or more of the following ways:
- a. Children were not supervised at all times where staff did not sit and/or engage with toddler-age children during meal times in violation of § 19a-79-4a (d) (4) (D); and/or
 - b. Staff trained in first aid and/or CPR did not respond appropriately to all medical emergencies and/or situations requiring first aid when first aid and/or CPR procedures were not properly implemented during a medical emergency in violation of § 19a-79-4a (f) of the Regulations.
5. As a result of an August 27, 2025 follow-up visit to the July 30, 2025 investigation, the Agency found that the Operator failed to meet the requirements for the administration of a child care center in one or more of the following ways:
- a. The Operator's policies, plans and procedures were not implemented in violation of § 19a-79-3a (d) of the Regulations as follows:
 - (1) the Operator's Feeding and Supervision Policy was not implemented when:

- i. two qualified staff members were not present in the room during all meal and snack times where only one staff was observed in Toddler 1 while children were eating breakfast;
 - ii. at least one staff member was not seated with the children while eating breakfast in Toddler 1;
 - iii. staff did not maintain direct visual contact with all children while eating breakfast in Toddler 1; and/or
 - iv. staff did not position themselves to be able to see all children's faces while eating breakfast in Toddler 1;
 - (2) The Operator's Supervision Policy was not implemented when staff in the Infant room did not position themselves in such a way to be able to see all children;
 - b. The Operator did not notify parents of changes to policies, plans and procedures within five days of the changes in violation of § 19a-79-3a (d) of the Regulations; and/or
 - c. Current menus were not posted in a conspicuous place, accessible to the public, when an outdated menu was observed in the Jaguars classroom in violation of § 19a-79-3a (e) (3) of the Regulations.
6. As a result of an August 27, 2025 follow-up visit to the July 30, 2025 investigation, the Agency found that the Operator failed to meet the requirements for the under three endorsement when the proper staff to child ratio of one staff for every four children or fraction thereof who are under the age of two years was not implemented where one staff was observed with five children, including at least one child under the age of two years in violation of § 19a-79-10 (c) (2) of the Regulations.
7. As a result of an August 29, 2025 follow-up visit to the July 30, 2025 investigation, the Agency found that the Operator failed to meet the requirements for staffing and consultants when four staff listed on the attendance sheet lacked completed comprehensive background checks (i.e., either "work supervised" or "current" status in BCIS) in violation of § 19a-79-4a (b) of the Regulations.
8. As a result of an August 29, 2025 follow-up visit to the July 30, 2025 investigation, the Agency found that the Operator failed to meet the requirements for record keeping when a review of the Operator's records revealed that:
- a. The Operator did not maintain on the licensed premises and/or produce upon request and/or provide to the parent(s) no later than the next business day a written report of injuries and accidents that result in an injury to a child enrolled at the facility that occur as part of the child care program and/or an incident that is required to be reported to the Department of Children and Families where the Operator did not create a written report of a choking incident that resulted in death at the program on July 29, 2025 in violation of § 19a-79-5a (a) (3) (A) of the Regulations; and/or
 - b. The health record for one child with special health care needs was incomplete where it lacked an individual plan of care for a weighted blanket in violation of § 19a-79-5a (a) (2) (E) of the Regulations.
9. As a result of an August 29, 2025 follow up visit to the July 30, 2025 investigation, the Agency found that the Operator failed to meet the requirements for the administration of a child care center and/or health and safety when menus were not posted one week in advance, in a conspicuous place in violation of §§ 19a-79-3a (e) (3) and/or 19a-79-6a (a) (4) of the Regulations.

X2025-4358

10. As a result of a full unannounced inspection on November 17, 2025, the Agency found that the Operator failed to meet the requirements for the administration of a child care center when a review of the Operator's records revealed that a notification of change was not submitted to the Agency at least thirty days prior to the effective date of the proposed change for new bathrooms in the Turtles and Dinos classrooms, and/or for renovations to two bathrooms in the school age classrooms in violation of § 19a-79-3a (c) (2) of the Regulations.
11. As a result of a full unannounced inspection on November 17, 2025, the Agency found the Operator failed to meet the requirements for staffing and consultants in violation of § 19a-79-4a (i) of the Regulations when a review of the Operator's records revealed that:
 - a. written plans for consultation services for the education and/or dietitian consultant were incomplete where such plans did not include all the services required by the Regulations;
 - b. the written plan for consultation services for the dietitian was incomplete where it lacked the consultant's signature; and/or
 - c. the social service and/or dietitian consultant did not conduct an annual review of the program's policies, plans and procedures and/or the consultation logs lacked documentation thereof.
12. As a result of a full unannounced inspection on November 17, 2025, the Agency found the Operator failed to meet the requirements for health and safety when it was observed that the door intended to separate the kitchen from the rooms used by the children to prevent them from entering the kitchen was open in violation of § 19a-79-6a (a) (9) of the Regulations.
13. As a result of a full unannounced inspection on November 17, 2025, the Agency found the Operator failed to meet the requirements for the physical plant when:
 - a. a review of the Operator's records revealed that a written narrative with plans for a new construction or renovation was not submitted to the office prior to the start of the construction or renovation for new bathrooms in the Turtles and Dinos classrooms, and/or for renovations to two bathrooms in the school age classrooms in violation of § 19a-79-7a (b) (1) of the Regulations;
 - b. eight children were observed playing in a gross motor area in a hallway with added barriers that had not been inspected and approved by the Agency prior to use in violation of § 19a-79-7a (b) of the Regulations;
 - c. a review of the Operator's records revealed no approved lead management plan on file in violation of § 19a-79-7a (c) (6) (D) of the Regulations;
 - d. glass doors, windows or mirrors were not protected to a height of thirty-six inches from the floor or surface when a large mirror in the Dinos bathroom and/or three windows in the Lions classrooms were not protected in violation of § 19a-79-7a (d) (4) of the Regulations;
 - e. exit doorways, stairs or hallways were not free of furniture, toys, or play equipment in violation of § 19a-79-7a (d) (6) of the Regulations when one or more of the following was observed:
 - i. cots in front of the exit door in the Lions classroom;
 - ii. easel and/or drying rack in front of door in the Giraffe classroom;
 - iii. easel in front of the door in the Seals classroom;
 - iv. cots crowding the hallway; and/or
 - v. toys and other materials blocking the door between the Toddler 1 and Infant classrooms.

- f. the mechanical ventilation system in the upstairs hallway bathroom, the downstairs hallway bathroom, the Jaguar, Bear and/or the Toddler two bathrooms was not working in violation of § 19a-79-7a (d) (10) (G) of the Regulations;
 - g. rooms used by children for reading, painting and other close work did not measure at least fifty foot candles of light per square foot where the lighting in the writing center in Lions, Pandas, Seals, Dinos and/or Turtles rooms measured between twenty (20) and thirty (30) foot candles of light per square foot in violation of § 19a-79-7a (e) (9) of the Regulations;
 - h. building, equipment, and furnishing was not maintained in a good state of repair in violation of § 19a-79-7a (c) (2) of the Regulations when one or more of the following was observed:
 - (1) unsecured cubbies in the Toddler 1 room;
 - (2) unsecured dramatic play refrigerator in Dinos;
 - (3) unsecured bookshelf in the cozy corner in Giraffes; and/or
 - (4) rust in the exterior of the refrigerator in Dinos; and/or
 - i. a review of the Operator's records revealed no documentation that the synthetic materials used as shock absorbing surface under the climber in the Toddler courtyard is manufactured for this purpose, installed in accordance with the manufacturer's specifications and sufficient to cushion the fall of a child in violation of § 19a-79-7a (h) (2) of the Regulations.
14. As a result of a November 17, 2025 full unannounced inspection, the Agency found that the Operator failed to meet the requirements for the under three endorsement when:
- a. a separate sink was not available for purposes other than hand washing after diaper changing where staff was observed using such sink for food preparation and/or a food slicer and dishes were observed in such sink in violation of § 19a-79-10 (d) (1) (B) of the Regulations; and/or
 - b. toys and other objects with a diameter of less than one and one-quarter inches, objects with removable parts that have a diameter of less than one and one-quarter inches, were accessible to children under three years of age when one child in Toddler 2 was observed with a glue stick cap measuring less than 1 ¼ inches in violation of § 19a-79-10 (h) (2) of the Regulations.

